



**THE VILLAGE**  
AT INCARNATE WORD

# THE VIEW

A Publication for Residents, Staff, Families, and  
Friends of The Village at Incarnate Word



**GRATEFUL**  
FOR COMMUNITY



**FALL 2022**





## Message from Paul Harrison

President and Chief Executive Officer

Dear Village Friends,

Gratitude, the theme for our Fall newsletter of 2022, is a value that takes practice.

Several years ago, while in the confessional, I told my priest that I had become angry with an employee because this person was not meeting the expectations set for his role. My priest asked if there were areas where the employee was doing a good job, and of course this person was making positive contributions to the organization in some areas. The priest suggested that I had two options: lower my expectations or be thankful for this person's positive contributions and continue to coach the employee in the areas that needed improvement. Lowering the job's expectations was not an option, so I had to shift my thinking, focusing on the positive.

Most of us have noticed the PassItOn.com billboards that are brought to us by The Foundation for a Better Life. The billboards list a value like "KINDNESS", followed by the phrase PassItOn. Invariably, I drive past one of these billboards as I am complaining how horrible drivers are these days. Our default often seems to be the negative: "IMPATIENCE, PassItOn". In all seriousness, my statement is true, and the cause for so much negativity has been conjectured and debated by many.

Gratitude is one of those core values that takes us 180 degrees in the opposite direction of the negative. It is my opinion, that to practice gratitude, it is best to first take stock of what we take for granted. Our spouses, partners, family, beliefs, work, customers, the list of things taken for granted can be long. Showing gratitude and being thankful for our blessings helps us appreciate what we have and enjoy the present. We can all use more enjoyment!

I am grateful for The Village's wonderful staff, residents, our residents' families, and my family. The new year is on our doorstep. May we all approach life with more gratitude in 2023, and be appreciative of God's blessings.

I invite you to read the stories of gratitude here in our newsletter.

Kindest regards to all,

Paul Harrison  
President & CEO



THE VILLAGE  
AT INCARNATE WORD

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## OUR MISSION

To extend the healing ministry of Jesus Christ to all those we serve.

a sponsored ministry of the  
 **SISTERS OF CHARITY OF THE INCARNATE WORD**  
SAN ANTONIO



# Living Our Mission

Sr. Shirley Vaughn, CCVI, MA  
Mission Integration Director

In reflecting on the theme of gratitude and thanksgiving, I was recently struck by a prayer-poem by spiritual writer Joyce Rupp. In "Gratitude for the Little Moments" (from her book "Out of the Ordinary"), she begins by acknowledging that we are usually grateful for the big good things that happen to us. Here at The Village at Incarnate Word, we truly rejoiced and thanked God for our recent no-deficiency state surveys in our four licensed areas of service. What huge accomplishments! We are all grateful that our daily lives seems to be getting more and more "normal"; educational, cultural and recreational opportunities are more available. For the remainder of her reflection, Rupp encourages us to think about the "bite-sized pieces of . . . life" and ask ourselves if we have "deep thankfulness" for these seemingly insignificant events.

Sometimes when things go wrong and we are inconvenienced, we realize how grateful we should be for things like air-conditioning and heat, hot water, and a roof over our heads. At other times, brief moments of reflection help us to appreciate the simple things that we enjoy: the greeting of a friend, a cup of delicious coffee or cocoa, the laughter of a child visiting, and a gentle hand offering help.

Indeed, nature itself offers us many reasons to be grateful: the change of seasons, a gentle breeze, the shade provided by a tree and the colors of blooming flowers. Recently when a downpour started after months without rain, everyone in the dining room spontaneously broke out in applause! Residents love to walk around the campus or sit in the courtyard and watch the squirrels scamper about or listen to birds singing. Seeing a beautiful sunrise in the east or sunset to the west remind us of life as each day begins and then comes to an end.

We can all be sources of gratitude for others. A warm smile or a sincere greeting can make someone's day when they are going through a hard time. Residents who notice when someone looks a little "lost" in the labyrinth of hallways and elevators and help the other to get their bearings or even bring them where they want/need to go, provide opportunities for thankfulness. Staff members who take the time to learn residents' names, and even what their food and beverage preferences are, honor the dignity of those they serve. Finding new friends is another source of gratitude for residents and staff members. A phone call to someone we haven't seen for a while or a visit to someone who is grieving or depressed likewise can give the recipients an opportunity to be grateful as can simple conversations in which we get to know someone better.

Near the beginning of his epistle, St. James wrote that all good things come from God. Hence, it is appropriate to thank God as the Prime Source of all the things and events for which we are grateful: life itself, faith, everyone who loves us and who has loved and helped us in the past. How appropriate it is to celebrate a day of Thanksgiving soon to thank God for all that is good in our lives.





# MISSION SUCCESS STORY

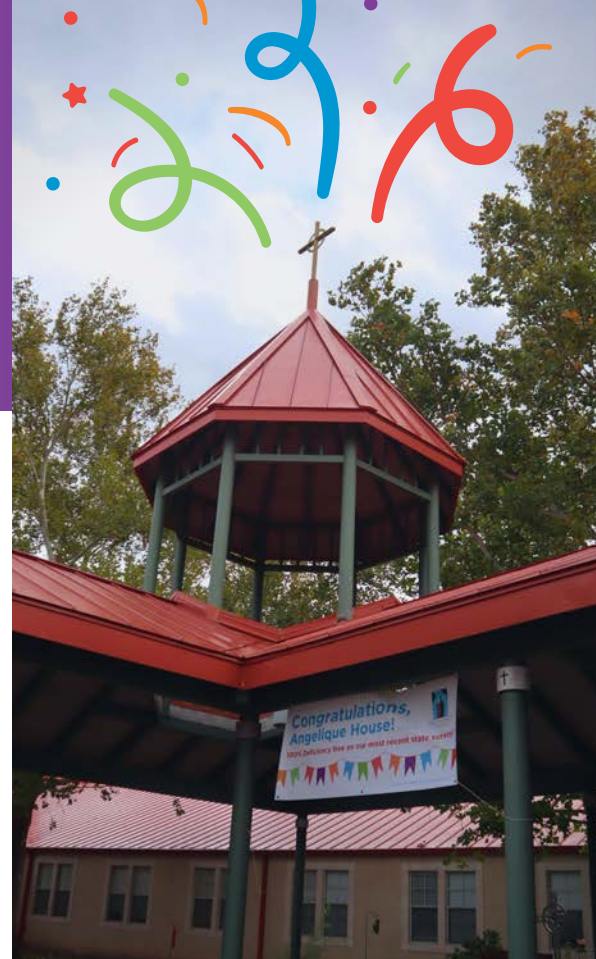
"For the administration of this public service is not only supplying the needs of the holy ones, but is also overflowing in many acts of thanksgiving to God."

**2 Corinthians 9:12**

## Deficiency free State Survey!

All licensed areas at The Village at Incarnate Word received zero deficiencies during our 2022 State survey. State inspectors arrive unannounced to assess the facility's compliance with State guidelines, quality of care, and to conduct interviews with residents and residents' family.

A deficiency-free survey means that you can be confident that your loved one is receiving the best possible care at our community.



### ALPHONSE HOUSE

Assisted Living

**AL-A 145002**



Ruth Esparza, Manager



### ANGELIQUE HOUSE

Assisted Living  
Memory Care

**AL-B 149279  
ALZ 104401**



Devona Council, Manager



### DEMATEL HOUSE

Skilled Nursing Facility

**NURSING 145003**



Elizabeth Bland, Administrator  
Meredith Willits, Director of Nursing

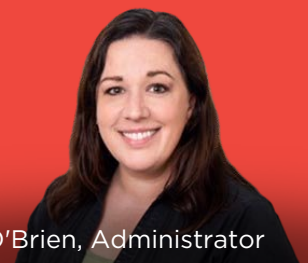


### SISTERS CARE

*Celebrating 30 years of service*

In-Home Care

**HCSSA 011872**



Jennifer Openshaw O'Brien, Administrator





# SISTERS CARE 30TH ANNIVERSARY

Sisters Care In-Home Care was founded in 1992 by The Sisters of Charity of the Incarnate Word. At the time of its founding, caregivers and administrators were CCVI Sisters who sought to meet the growing needs of seniors living throughout San Antonio. From humble beginnings, Sisters Care has grown into one of San Antonio's premier in-home care providers, with a team of caregivers and support staff committed to the same ideals as our founding Sisters.

Pictured: Founding Sisters Sr. Brigida Smiley, CCVI and Sr. Anne Birmingham, CCVI with Archbishop Patrick Flores

## FROM THE START

### ABOUT US

Sisters Care empowers older adults by providing assistance to them at home so they can continue to age in place and stay independent.

Clients can receive help with personal care (bathing, grooming, ambulation/transfers, incontinence, medication reminders), homemaking (light housekeeping, cooking meals, shopping, laundry), transportation, companionship, and so much more. Sisters Care also offers respite care for family caregivers who need "time off" or help caring for their loved one.

San Antonio seniors who need in-home care, but may not be able to afford it, can apply for assistance through Project Elder Help (PEH), a charitable ministry of The Village at Incarnate Word. PEH clients receive Sisters Care services at little to no cost to them, thanks the generosity of donors.

**To support Sisters Care and Project Elder Help, please consider making a donation to celebrate their 30 years of service to the Greater San Antonio community.**

### DONATE NOW

<https://thevillageatincarnateword.salsalabs.org/donate>



## TO THE FUTURE.





# What are you *Grateful* for?



We asked our residents and staff what they were most grateful for here at TVIW this Thanksgiving season. Here are just a few of their responses:

I am grateful for the staff who prepare for the Birthday/Feast Day dinner.  
-Marie T, Resident



We are most grateful for all the wonderful staff here at The Village. To name just a few: Father Jim; Doris, Barbara, and Francine at the front desk; Modesto - who is always happy and can fix anything; Maria - who is always smiling as she serves food; Nelly, Esther, and Fernando - so entertaining; and especially all the wonderful and dedicated nurses.  
-Marcella W, Resident

Sr. Rosie because she brings me the Holy Eucharist, Maria because she is so kind and efficient and helpful, and Modesto because he is efficient and cheerful and always goes the extra mile. Most of all, I am grateful for the opportunities to become closer to Jesus.  
-Katie M, Resident



I am most grateful to be living here among all the Sisters. They are wonderful. I am grateful to have Mass and Communion daily. Then we have Eucharistic Adoration daily and the Chapel available at any time. What more could I ask for? The residents are very friendly. The staff is also very helpful and friendly. I love them all.  
-Anonymous Resident

I am grateful for a solid mission statement. As I work, I am provided with the sense that I am bettering the world by "Extending the healing ministry of Jesus Christ to all those I serve." I get to live everyday knowing that I am working on something bigger than myself. There's no feeling that can replace the gratitude I experience for that opportunity. It brings to mind this Eckhart Tolle quote: "Acknowledging the good that you already have in your life is the foundation for all abundance."  
-Anissa W, Staff

I am most grateful for all the activities that are available to make my time more enjoyable.  
-Gloria C, Resident



Jesus in the Blessed Sacrament at daily Mass and in our Adoration Chapel - as well as the Jesus I see in so many of our devout, kind, compassionate and lovely residents, employees and caregivers.  
-Sr. Louise, Resident



A lot to be thankful for here! Friendly welcome and helping hands on my arrival, so many spiritual opportunities along with daily Mass, new friends who are fun and generous, all in administration who listen and walk the extra mile, loyal housekeepers and people in the kitchen and dining room, Kevin who collects our trash and recycle (always so respectful & nice), and Modesto (Our hero in Maintenance).  
-Sr. Jane, Resident

I am grateful for Jane Fore, Christine Inouye, and Cecelia Medina in Alphonse House. They are a great trio that works very well together. They are so wonderful to me and everyone else in Alphonse.  
-Sharon B, Resident



I am grateful for all our residents and Sisters. It's an honor to get to see you all every day, to pray with you, to speak with you, and to listen to you. Thank you for opening your hearts to us, the staff. You are all a blessing in our lives.  
-Anonymous Staff

The swimming pool is wonderful - great for exercise and socializing, and the gym isn't far behind.  
-Anonymous Resident



I am most grateful and impressed by how the Dietary staff work together to not only prepare seasonal celebrations, but to serve over 250 residents 3 meals a day, 7 days a week (5,250 per week). Thank you!  
-Sr. Mary T, Resident

I am very grateful for the concierge services. I have lived here long enough that I remember life before that service and then after we got them. They are so kind and caring. They are willing to accommodate our schedule. Just knowing they are available gives me peace of mind because when I really needed them, they were there for me.  
-Sr. Angela, Resident

Sylvia, my faithful and valued housekeeper. Jo Ann our ever patient driver. The staff of the dining room and Bistro. The main desk persons, especially Doris Singleton. The maintenance Staff especially Louis and Modesto. The CCVI nursing staff Michelle, Dora, and Mary Jane. All the administration staff who valiantly kept the Village going during the pandemic and my beloved Congregation whose membership have rendered Spiritual courage and physical and moral protection through the years. Thank you all.  
-Sr. Matilda, Resident

Housekeeping staff who keep the common areas of our community clean, sparkling, and inviting.  
-Sr. Eleanor, Staff



Father Jim is outstanding! I wish we had Bible study every day.  
-John M, Resident



I am most thankful to God for leading me to this community. The staff is amazing - so accomodating, kind, understanding of needs and wants. And best yet are the residents who are all so positive and cheerful. It is a pleasure and so refreshing to sit with them for meals and elsewhere. A resident who has lived here for many years told me the following last week: "I had visited several Retirement Centers before coming here, but when I walked through those doors, I knew this was the place for me and I still feel the same." Enough said!  
-Anonymous Resident

I am grateful for each of the caregivers that actively support, assist, and provide companionship to each resident they encounter. Some residents have family that live out of state and it isn't always easy to make friends. These caregivers are understanding, respectful, and intuitive in assessing needs and then acting. What a blessing a caregiver is!  
-Jennifer O, Staff

The general atmosphere here is one of peace, caring, and compassion. It is a great setting for us elders to live out our final years. What a blessing.  
-Anonymous Resident

I am very grateful as an employee to receive the CCVI Ministries Tuition discount for my son. He will be graduating this December from UIW with a degree in Communication Arts and Concentration in Multimedia creative publishing.  
-Rebecca B, Staff

Anna Perez, activity director in DeMatel House. Anna has a huge heart. Not only does she bring cheer and laughter to the residents, but she also makes every employee feel special and celebrated.  
-Liz B, Staff



# AROUND THE HOUSE



CCVI Sisters renew their vows and celebrate Mass together during the Feast of the Assumption (August 15) in St. Joseph's Chapel



Rosario & Sr. Consuelo enjoy our annual summer Luau



Sharon, Kathy, Charlie, Ann and Kathie



Sr. Eleanor & Sr. Ann



Mr. and Mrs. Galbreath



Rene & Kathy, Andy & Mona, and Genevieve & family enjoy our "Halloween Trunk-or-Treat" at Angelique House



Mr. and Mrs. Hammond



Nancy and Bebe pose with their crafts



Anna & Carmen and Betty & Cathy celebrating birthdays



# 'Congrats' EMPLOYEES OF THE MONTH!



**JULY**  
**Maria Mojarro**  
Marketing

Maria is an administrative assistant and has worked at TVIW for two years. She is hard-working and friendly, making her a go-to person for many of our residents across campus. She is a great asset to our team. Congrats, Maria!



**AUGUST**  
**Christine Inouye**  
Alphonse House

Christine is an attendant in Alphonse House Assisted Living and has worked at TVIW for 21 years! She is a favorite among our residents who praise her for being a kind, joyful, and loving advocate and helper. Congrats, Christine!



**SEPTEMBER**  
**Adam Perez**  
Maintenance

Adam is a maintenance technician and has worked at TVIW for over two years. He is a humble and skilled worker who can handle any maintenance request and always does so quickly and with a smile. Congrats, Adam!



**OCTOBER**  
**CoCo Johnson**  
DeMatel House

CoCo is an LVN (Licensed Vocational Nurse) and has worked at TVIW for one year. CoCo is a kind and compassionate nurse who provides the highest level of care for her patients. She is a joy to work with. Congrats, CoCo!

## STAFF CORNER



**Words That Warm The Heart**  
By Francine Whigham  
TVIW Receptionist

As we move closer to the time of holiday season, our hearts and minds commence on the gifts as well and the giver. What an amazing opportunity to reminisce on the Ultimate Giver and Gift that has the power to change a life.

Our most Gracious Heavenly Father loved us so much that He sacrificed His only Son to be born, to minister for our example and, through His Death and Resurrection, we have been given a purposeful life in victory.

As you begin to partake in giving with family and friends, take that special step in expressing Gods love by sharing the gift of Jesus.

Dear God our hearts are filled with praise  
For such an amazing gift of life  
A Savior was sent that paid the debt  
With an ultimate sacrifice,

May we never take for granted  
such love we have received  
And as we reach out to others,  
may we remember to share your  
gift that they too can believe.



## Coming Soon



**Don't miss these upcoming events  
at The Village at Incarnate Word!**



### DeMatel Open House

Come from 6 pm - 8 pm to tour our Skilled Nursing Facility, meet with staff, and socialize with residents.



### Health and Wellness Fair

Come to CHRISTUS Heritage Hall from 9 am - 12 pm to meet with clinicians, vendors, and TVIW staff.

For more information, visit our Facebook events.



# Thank you!

## Gifts received July 1 - October 31, 2022

Anonymous  
Olga Arias  
Tom Bridges  
Central Park  
Lions Club Foundation  
Lorraine C. Coleman  
Irene Fernando  
Greehey Family Foundation  
Sarah Henderson  
Elaine Hicks  
William Landwehr  
Sr. Sarah Lennon, CCVI  
Sheila McLean  
Katie McNally  
Jane Messbarger  
Edna L. Moon  
Anna Rodriguez  
Virginia Rodriguez  
John Schietinger  
Allison Seibert  
Sisters of Charity of  
the Incarnate Word  
Stephen Wright  
Ivy Young

### ***The Big Give***

Anonymous  
Martha Bazan  
Mary Jo Brown  
Rachel Castro  
Jeanette Eisenmenger  
Julie and Peter Landez  
Terri Landez  
Sr. Margaret Mannion, CCVI  
Mary Jo Quinn  
Erica Schroeder

### ***Monthly Gifts***

Sharon Baker  
Joan Dixon  
Jeanette Eisenmenger  
Irene Golla  
Robert "Bob" Hodnett  
Bebe Rosser  
Col. Ambrose and  
Beverly Szalwinski  
Yvonne Weber

### ***Legacy Gifts***

Estate of Margaret Wolf  
Estate of William Goggin

### ***In-Kind Gifts***

Knights of Columbus  
American Wheelchair Mission

### ***In Honor of...***

CCVI General Leadership Team  
Incarnate Word Foundation  
Sr. Matilda Fagan, CCVI  
Dr. Ann Nauman

### ***In Memory of...***

*Eileen Light*  
Glenn Coombs  
Sonia Fujimoto Parker  
Anthony Hogg  
Phillip Livingston  
Pauline ODonoghue  
Blanca Perez  
Bonnie Reynolds  
David Roache  
John Roache  
Ken Roache  
Nancy Roache Barley  
Susan Roache Dieck  
Barbara Roache Foxworth  
John Spears  
Marcella Wehrhahn  
*Douglas "Doug" Semmes Jr.*  
Biglari Foundation  
Steven Brauer  
Louise Parrish Spoor  
Matthew Waller  
Sandra McDonald  
Troy Andrews  
Lisa Caldwell  
Matt Edwards  
Karen Lashbrook  
Catherine Leidig  
Nina McDonald  
John and Chase Turcotte  
Margaret Wolf  
Connie Brown

### ***In Memory of (cont)...***

Sidonia Parchman  
Gerard Troy, Jr.  
Carol Foote  
Mr. and Mrs. Greg Gibbons

### ***In Memoriam***

July 1 - Oct 31 2022

The Village at Incarnate Word is grateful for the opportunity to have served the following residents:

#### ***Residents***

*Maxine Bean*  
*Philip Bedard*  
*Carmen Bowen*  
*Lydia Bryand*  
*Eugene "Gene" Carroll*  
*Doris DeWinne*  
*Cleo Edmunds*  
*Carol Foote*  
*Marilyn Hartung*  
*William "Bill" Hosek*  
*Richard "Dick" Jodry*  
*Eleanor Johnson*  
*Shirley Kline*  
*Eileen Light*  
*Jose Martinez*  
*Sandra McDonald*  
*Patricia "Pat" O'Brien*  
*John Sawyer*  
*Douglas "Doug" Semmes, Jr.*  
*Florence Skruhak*  
*Sr. Teresa Whyte, CCVI*  
*Joyce Zurovec*

### **Would you like to make a gift in memory of a loved one?**

Donate online at [bit.ly/tviwgive](https://bit.ly/tviwgive),  
call (210) 829-7561 x162,  
or email [give@thevillageiw.org](mailto:give@thevillageiw.org).



# Starry night

Cocktail  
Event

Our September 29th "Starry Night" cocktail event raised over \$115,000 for The Village at Incarnate Word and our charitable ministries! We are so grateful to all sponsors, donors, attendees, and individuals who purchased raffle tickets, bid in our silent auction, or otherwise supported our event.

## Thank you, Sponsors & Donors!



### Platinum Sponsor

**WILLIAM AND  
MARGARET KLESSE**



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**SANDY AND  
PAUL KLEIN**



**VIVIAN  
VANCE**



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CAROL VOGEL**



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Incarnate Word



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### In-Kind Sponsors

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Teresa Savo  
Helen Small  
Claudia Cantu Withoff  
Sternberg  
Debbie & Tom Stringfellow  
Mark Travis  
Sr. Teresa Whyte, CCVI+





THE VILLAGE  
AT INCARNATE WORD

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**Go Green!**



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## ON THE COVER

Residents and friends pose  
for a photo at TVIW's  
"Halloween Trunk-or-Treat"  
on October 31, 2022 in front  
of Angelique House at The  
Village at Incarnate Word.  
Residents pictured are  
Gilda M. and Sr. Alice.

*Follow Us!*



**MAKE THE MOVE AND**

*Fall in love*

**WITH**

*The Village!*

**Interested in  
living at TVIW?**

Call (210) 829-7561 or email  
[info@thevillageiw.org](mailto:info@thevillageiw.org)  
for more information.

[www.thevillageiw.org](http://www.thevillageiw.org)