



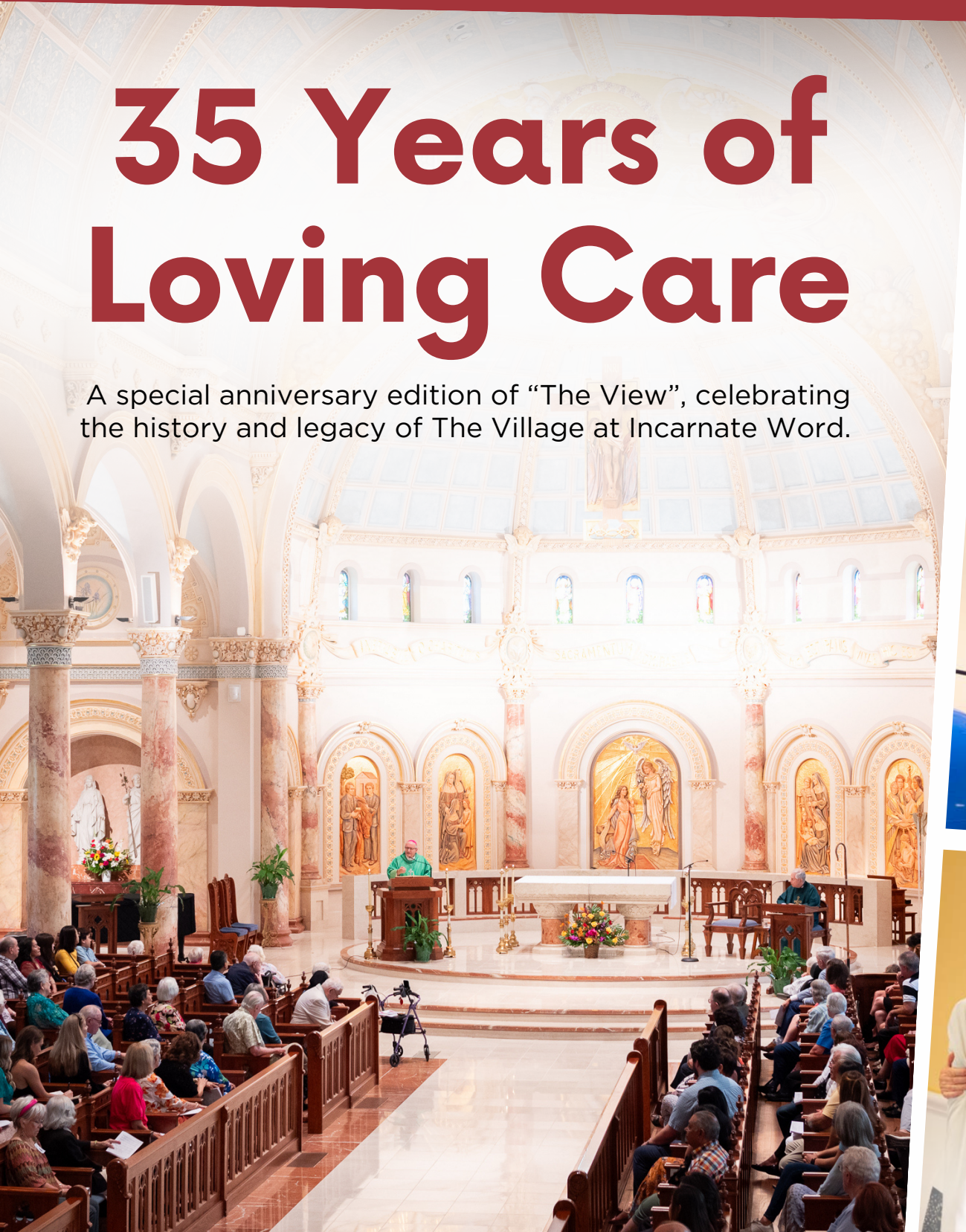
**THE VILLAGE**  
AT INCARNATE WORD

# THE VIEW

A Publication for Residents, Staff, Families, and Friends of  
The Village at Incarnate Word

## 35 Years of Loving Care

A special anniversary edition of “The View”, celebrating  
the history and legacy of The Village at Incarnate Word.



FALL 2023





# Message from Paul Harrison

President and Chief Executive Officer



THE VILLAGE  
AT INCARNATE WORD

## 2023 BOARD OF TRUSTEES

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## OUR MISSION

To extend the healing  
ministry of Jesus Christ  
to all those we serve.

a sponsored ministry of the



SISTERS OF CHARITY OF  
THE INCARNATE WORD  
— SAN ANTONIO —

*The View* magazine is created  
and edited by Terri Landez,  
The Village's Social Media  
and Creative Manager.

Dear Friends of The Village,

This year marks an important milestone for The Village at Incarnate Word as we celebrate our 35th anniversary! It is a momentous occasion that provides a time for reflection and engagement with everyone who has contributed to The Village's success over the past three and half decades, especially our founders, the Congregation of Sisters of Charity of the Incarnate Word.

The Motherhouse convent for the Congregation was built in 1899. Years later, in 1986 the leadership of the Congregation planned for better ministering to the growing number of retired Sisters and the people of San Antonio. The Sisters demolished their Motherhouse and built a retirement community. On September 8, 1988, The Village at Incarnate Word welcomed its first residents.

Since its founding, The Village at Incarnate Word has been a community dedicated to its mission to extend the healing ministry of Jesus Christ to all those we serve. This dedication to our mission has created a journey filled with joy, growth, and meaningful connections. Certainly, we have faced many challenges like the pandemic, changing market trends, and national economic turmoil. However, these challenges have not deterred our dedication to one another. Together, as residents, families, staff, volunteers, and partners, we learned, innovated, and moved forward always seeking to provide an environment where our residents flourish.

As we look to the future, our commitment to enhancing the quality of life for our residents remains as strong as ever. We look forward to continuing the legacy of our founders for years to come.

The Village at Incarnate Word is the only Catholic 501(c)(3) nonprofit retirement community that offers the full continuum of care in San Antonio and South Texas. Our services include independent living, three levels of assisted living, long-term and short-term skilled nursing, and personal assistance service through Sisters Care In-Home Care.

Although the faces of The Village at Incarnate Word have changed over the years, the legacy of each resident lives on. Their lives inspire us to do better. Once again, we extend our heartfelt thanks to everyone who has been a part of our journey. We are honored to celebrate this milestone with you and look forward to many more years of growth and success together.

Kindest regards,

*Paul Harrison*

# EMPLOYEE

## Spotlight

We are blessed at The Village to have dedicated staff who continue to live our mission every day through their words, actions, and genuine care for all those we serve.

## MILESTONE ANNIVERSARIES

### 20 YEARS

Ephraim Castilla  
Eva Reyes

### 15 YEARS

Maria Delgado  
Bertha Manzanares

### 10 YEARS

Ana Cantu  
Michelle Golla  
Jo Ann Gomez  
Connie Howard  
Beverley Miller  
Dahlia Montgomery  
Tiffaney Sipe  
Jennifer Sotello  
Yolanda Teniente

### 5 YEARS

Maria Aguilar  
Rebecca Bustamante  
Paul Harrison  
Valerie Ochoa  
Esther Renderos  
Nancy Shelden

## LONGEST VILLAGE EMPLOYEES

Kudos to these amazing individuals who have been living our mission for over 20 years! A special shout-out to Socorro and Jane who served our retired CCVI Sisters at St. Joseph's Convent before The Village was founded in 1988. They both have served our population for over 35 years!

Jane Fore	Alphonse House	39 years
Socorro Ytuarte	Sisters Care	38 years
Jeanette Eisenmenger	Chief Operating Officer	29 years
Jacqueline Carr	DeMatel House	28 years
Letticia Arrowood	Comptroller	26 years
Doris Singleton	Receptionist	23 years
Ruth Esparza	Alphonse House	22 years
Christine Inouye	Alphonse House	22 years
Sherry Shaver	DeMatel House	22 years

## STAFF SHOUTOUTS

### Welcome, Lorraine!

Please join us in welcoming Lorraine Rodriguez, our new Director of Housekeeping and Laundry! Lorraine has 15 years of experience managing housekeeping in senior living communities. We are grateful for the expertise and enthusiasm that she brings to us here at The Village!



### Kudos, Andrea!

Our fitness instructor, Andrea Tercero, offers daily fitness classes, personal training, and licensed massage sessions for Village residents. Since participating in Andrea's classes, many residents have reported lower A1C and blood pressure levels, reduced joint and muscle pain, and improvements in their mobility, flexibility and strength. Thank you, Andrea, for helping keep our community happy and healthy!

Pictured: Andrea and staff from CHRISTUS Trinity Family Health Center, who generously donated fitness equipment and machines to our Village Wellness Center.



# DEMATEL HOUSE

## "The Heart of The Village"



Nestled in the center of The Village at Incarnate Word's campus is DeMatel House, known affectionately by staff as "the heart of The Village". DeMatel House is licensed by the state of Texas to provide 24/7 nursing, long term care, and rehabilitative services. In 2021, DeMatel was certified by the Centers for Medicare and Medicaid Services (CMS) as a Skilled Nursing Facility (SNF).

At DeMatel House, our team's focus is providing exceptional, person-centered care. Residents come to DeMatel House with a variety of needs and goals that we carefully consider when crafting their care plans. For example, some residents come to DeMatel for a short term stay, perhaps after a fall or joint replacement surgery. Here, they can complete physical therapy and other rehabilitative services to regain strength so they can return home.

Others who have chronic illnesses like congestive heart failure may require long term care. At DeMatel House, nursing staff and caregivers can assist

individuals with managing long term illnesses and completing activities of daily living. We also offer activities and on-campus amenities like our outdoor courtyards, indoor pool, salon, and chapels to help residents attain a better quality of life.

DeMatel House maintains a five star CMS rating and was recently named one of the top ten nursing homes in Texas by NursingHomeDatabase.com. All who have witnessed firsthand the love and joy in DeMatel will agree that it is indeed "the heart" of our Village. We invite you to call to schedule a tour of DeMatel House and experience the difference for yourself.



DeMatel House is led by Liz Bland (R), DeMatel House Administrator and Meredith Willits (L), Director of Nursing

### AT A GLANCE

- Five-star CMS rating
- Zero deficiencies on 2022 State Survey and inspection
- Onsite physical, speech and occupational therapy provided by Select Rehabilitation



- In-house rehab gym with state-of-the-art technology
- In-house chapel offering daily Mass and prayer groups
- Dedicated activity director with daily offerings
- Interdisciplinary care plans
- Customized dietary plans
- Visits from physician, dietician, and other specialists
- Access to indoor pool and wellness center
- Central location in 78209



"Sing praise to the LORD for he has done glorious things; let this be known throughout all the earth."

Isaiah 12:5



# LIVING OUR MISSION

Sr. Shirley Vaughn, CCVI, MA  
Mission Integration Director

In preparing for and in reflecting on our recent thirty-fifth anniversary, the sentiments expressed by the prophet Isaiah summed up my thoughts and feelings. Many, many people worked hard over those 35 years and even for a few years prior to found, expand and maintain The Village at Incarnate Word. Hundreds of people have called The Village their home and hundreds more have found The Village to be their second home as they spent their work hours and beyond here.

Many residents and staff members have found comfort and support as they coped with the illness and ultimate passing of loved ones. Family members of residents and staff also received this support as their loved ones in both groups made their transition from this life to eternal life.

Over the years, there have been many, many parties and celebrations: birthdays, holidays, good state surveys and other awards. Our residents and staff have always been people of joy. Years ago, we seriously considered including "fun" as one of our core values! It didn't make the final list, but it's still important to celebrate the relationships and accomplishments of those who call The Village their home or "home away from home".

We cannot forget our loyal volunteers who have contributed so much over the years, whether in teaching new skills, assisting with parties, staffing the Noah's Cart Gift Shop, assisting with religious services, landscaping or washing windows! COVID tried to shut our volunteers out and succeeded briefly, but many have come back and we welcome them with open arms!

Those who serve or have served on our Board of Trustees or any of their committees have provided expertise, hours of service and financial support over the past 35 years and graciously continue to do so. We are so appreciative!

As always, we keep in mind our mission: to extend the healing ministry of Jesus Christ to all those we serve. Jesus' ministry to heal was not just for the wellbeing of the persons he healed and their families and friends; ultimately, his ministry was to make known and to glorify his Father in Heaven.

Like Jesus, we seek to glorify God in our ministry here in The Village at Incarnate Word. Our recent anniversary was a significant opportunity to do so through prayer, food, music and sharing joy and gratitude.

"Our mouths were filled with laughter, our tongues with songs of joy. Then it was said among the nations, The LORD has done great things for them.' The LORD has done great things for us, and we are filled with joy." Psalm 126:2-3

## Reflection and Prayer

by Francine Whigham,  
Receptionist



As we witness God's goodness during this celebration of 35 years, it is without doubt that we can declare it has been the hand and heart of our Almighty God that has enabled us to extend His healing ministry to all whom we serve. It is imperative that we understand the significance of God's love and strength within us that blesses every life we touch. God uses our hands to welcome those in need. He uses our arms to lovingly embrace and comfort those experiencing anxiety and fear. He uses our eyes to foresee the blessed hope and eternal vision for those we care for. God uses our feet to walk in His ways of clarity and light, as we lead others to Him. Finally, God uses our mouth to announce and publicly proclaim His life changing word of healing to all whom He brings across our path.

In conclusion, because of our Almighty God and through His Son Jesus Christ we can say, "We are here, We are dedicated, and We are strong!"

Dear God, as we convene in celebration, may we take this moment to celebrate you dear Lord and the divine accomplishment of your Son Jesus Christ. It is through the realization of His triumph in victory and love for us all, that our eternal life is secured forever. Thank you, Father God. In Jesus' name we pray, Amen.



# 35 YEARS OF LOVING CARE



## LIVING AT THE VILLAGE

### DUBUIS, MADELEINE, AND PIERRE HOUSES

Voted San Antonio's BEST Retirement Community in the 2023 MySA Readers Choice Awards! Enjoy independent living, fine dining, fitness classes, daily Mass, and other amazing amenities.

### ALPHONSE HOUSE

Voted San Antonio's BEST Assisted Living in the 2022 and 2023 MySA Readers Choice Awards! Experience serene and private assisted living with peace of mind that our caring nursing staff are available 24/7 to help make your life easier.

### DEMATTEL HOUSE

Rated 5 stars by the Centers for Medicare and Medicaid Services! Offering the best 24/7 nursing care in the state of Texas and in-house Select Rehabilitation therapy.

### ANGELIQUE HOUSE

Certified Alzheimer's assisted living in a secure, home-like setting. We provide 24/7 supervision and enriching activities to improve your loved one's quality of life.

## ABOUT THE VILLAGE

### OUR MISSION

To extend the healing ministry of Jesus Christ to all those we serve.

### OUR VISION

To become the leading senior living resource center in San Antonio.

### OUR CORE VALUES

**Dignity** Respect for the worth of every person.

**Compassion** Service in a spirit of empathy, love, and concern.

**Integrity** Honesty and justice in all relationships and decisions.

**Collaboration** Working with others to achieve our mission.

**Stewardship** Using resources wisely for the betterment of others.

## OUR CHARITABLE MINISTRIES

Serving older adults throughout Greater San Antonio.

### PROJECT ELDER HELP

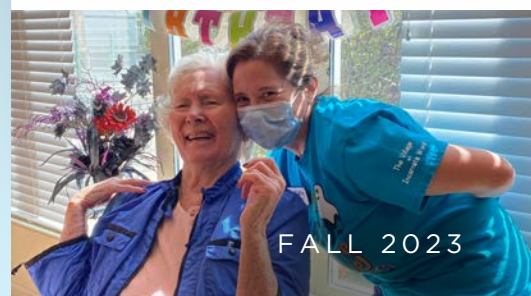
Through Sisters Care In-Home Care, Project Elder Help offers assistive services at a reduced rate on a sliding scale to those who qualify.

### THE CCVI LEGACY FUND

This charitable fund provides monthly rent subsidies for current Village residents who encounter financial difficulties and become unable to pay their full rent.

### SPIRITUAL LIFE

Donations support spiritual programs at The Village including daily Masses and Adoration in our onsite chapels, weekly Bible study, and other interfaith groups.





# OUR HISTORY

Our journey started over 150 years ago. Read more about our history and legacy below!

**1869**

The Sisters of Charity of the Incarnate Word first arrived in San Antonio from France via Galveston.



**1907**

The Chapel of the Incarnate Word is built.



**1899**

Motherhouse convent for the Congregation is built.



**1986**

CCVI Congregational leadership make plans for a senior living community on the grounds of the original Motherhouse.



**1988**

Incarnate Word Retirement Community (IWRC) opens its doors. DeMatel, Madeleine, and Alphonse houses are the first to welcome residents.



**1990**

Building is completed on Pierre and Ignatius houses on the footprint of the former Motherhouse.



**1992**

Sisters Care In-Home Care is founded to provide assistance for older adults at home.



**2001**

Angelique house opens, adding Memory Care and additional Assisted Living.



**2007**

IWRC changes its name to The Village at Incarnate Word (TVIW) and opens Dubuis House, a new independent living building with a wellness center and Bistro dining.



**2008**

Sisters Care In-Home Care merges with TVIW and expands services to seniors throughout Bexar county and surrounding areas.



**2018**

The newly renovated Linda and Sid Williams III Aquatic Center opens on TVIW's 30th Anniversary.



**2021**

DeMatel House is certified by the Centers for Medicare and Medicaid Services (CMS) as a skilled nursing facility (SNF).



**2022**

Sisters Care In-Home Care celebrates 30 years of service to older adults.



**35 YEARS**



**2023**

The Village at Incarnate Word celebrates 35 years of loving care and is voted Best Retirement Community and Best Assisted Living in the 2023 Express News Readers' Choice Awards.

Schedule a tour today!  
**210-829-7561**

Could you be a part  
of our next  
chapter?



AL-A 145002, AL-B 149279,  
ALZ CERTIFICATE  
104401, NURSING 145003,  
HCSSA 011872



# AROUND THE HOUSE

JULY - SEPTEMBER 2023



Patsy celebrates the Fourth of July



Sr. Margaret paints a DIY bottle lantern



Bob and his daughter Marilyn at our annual Luau



Myriam enjoys her birthday with her daughter, Maria



Mrs. Wilcox and Auntie Ne'e at our annual Luau



Lydia celebrates at Birthday Feast Day



Jim, Olga, Raquel, Joan, Jeanine, Gloria, and Carrie head to the movies to see Barbie



Irene and Terri meet a tortoise from Happy Tails



Connie on Mexican Independence Day



12th annual Christmas in July Mercado



Sisters Ann and Eleanor celebrate their birthdays



Elizabeth and Nelly work on a craft



# RESIDENT

## Spotlight

Our Village community is filled with truly incredible, dynamic, and vibrant people. We are honored to have the opportunity to listen to their stories and share in their life journey.

A special thank you to the individuals below who have been members of our Village community the longest!



**Mary Alice Garza**

**Longest lay resident**

**25 years**



**Sr. Consuelo Urrutia, CCVI**

**Longest Sister resident**

**20+ years**



**Richard and Kitty Natalicchio**

**Longest Village volunteers**

**24+ years**

## Our Village

**By Richard Natalicchio**

A long time ago, I remember being in the 1st grade in St. Margaret Mary school in Staten Island, New York. A new priest was sent to the parish. Short in stature, he was tall in wisdom and understanding. His voice was strong and powerful. In the days following the great depression, jobs were scarce and wages were low. Families in our town struggled to make ends meet. Father Monaghan, Irish born, but stateside educated, became a champion of social justice: preaching the dignity of the working man and his right to a living wage. He got a few men together and talked about forming a local credit union where people could save and eventually borrow money as needed. There were no banks in our little town on the south shore of Staten Island. The new pastor wanted to lift the spirits of the parishoners by uniting them in the way they thought. St. Margaret Mary was our parish, the school, our school, and Midland Beach, our town!

“Our” is the pronoun of community, of belonging and of responsibility. This word became the foundation of the town community, a community of different nationalities and backgrounds. With that sense of community and belonging came a responsibility. With it came the obligation to raise one’s standard of living. In so doing one’s dignity would abound and all would talk about our parish, our school, our town with pride!

We live in a Village! Why not make it ours for it is a community with a credo of belonging and responsibility? In the Village there are many opportunities to be responsible. For example, one may greet and welcome a new resident. Invite him or her to share a meal in the dining room or Bistro. On the first Wednesday of every month, there is a community meeting in the Assembly Room. All are welcome to hear what plans are in the works for our Village. The forum is open for discussion. Residents have the opportunity to ask questions of our community leaders.

Recently, our CEO asked for a residents’ council to be formed to give moral and physical support to our Village community. Here is another opportunity for one to participate in a very broad understanding that might make one’s Village experience more meaningful and enjoyable. The Council needs your input, your ideas, your participation. In the end, this is our Village: love it, enjoy it, and do your part to add to its life!



# Thank you!

## Gifts received

Jul. 1, 2023 - Sept. 30, 2023

Olga Arias  
Sharon Baker  
Aric Garza  
Marilyn Haumer  
Sarah Henderson  
Kenedy Memorial  
Foundation  
Jessica Kimmel, PhD  
Sandy & Paul Klein  
Jack Love  
Cheryl McMullan  
Jane Messbarger  
Edna L. Moon  
Sr. Kathleen Reynolds, CCVI  
Bebe Rosser  
Sr. Margaret Snyder, CCVI  
Yvonne Weber

### Monthly Giving

Sharon Baker  
Irene Fernando  
Irene Golla  
Robert Hodnett  
Col. Ambrose and Beverly  
Szalwinski

### Employee Giving

Letticia Arrowood  
Lea Campbell  
Jacqueline Carr  
Rachel Castro  
Joan Dixon  
Jeanette Eisenmenger  
Lynda Jennings  
Terri Landez  
Lorraine Velasquez

### Sisters Care 30th

Michele Cadwallader  
*In memory of Pat Dailey*  
Shirley Wagner

### 35th Anniversary

Morrison Management  
Specialists, Inc.  
Fr. Nicholas Rutkowski

### Big Give 2023

Raised funds will be  
used to enhance  
the lives of our  
Angelique House  
Memory Care  
Assisted Living residents.



Aladdin Cleaning and  
Restoration  
Alma Cosme  
*In honor of Bob Locke*  
Anonymous  
Rebecca Bustamante  
Sr. Kathleen Conway, CCVI  
Alma Cosme  
Joan Dixon  
Jeanette & David Eisenmenger  
Kenneth & Ellen Franckowiak  
Sr. Eleanor Geever, CCVI  
Elenora Gonzalez  
*In memory of Emma Gonzalez*  
Paul & Cathy Harrison  
MaryAlice Holstead  
*In honor of Genevieve Aelvoet*  
June Howard  
Gloria Jimenez  
Sandy and Paul Klein  
Terri Landez  
*In honor of Genevieve Aelvoet*  
Sr. Sarah Lennon, CCVI  
Morgan Price  
Mary Jo Quinn  
Donald Schmidt  
*In memory of Evelyn Schmidt*  
Fernando Sorolla-Delgado  
Dana Terracina  
Sr. Shirley Vaughn, CCVI  
Randy & Carol Vogel  
*In honor of Virginia Vogel*  
Julie Wauters  
*In honor of Genevieve Aelvoet*

### In Memory

Susan T. Brotheman  
*In memory of Sr. Mary Veronica  
Drugan, CCVI*  
Susan T. Brotheman  
*In memory of Robert Kusenberger*  
William Landwehr  
*In memory of Sr. Mary Gabriel  
Landwehr, CCVI*  
Olga Arias  
*In memory of Lester Pieniazek*

### In Memoriam

Jul. 1, 2023 - Sept. 30, 2023

The Village at Incarnate  
Word is grateful for the  
opportunity to have  
served the following  
individuals:

#### Residents

*Lorelei Ademe*  
*John Allen*  
*Nellie Brewer*  
*Josephine "Buzz" Brewster*  
*Betty Davila*  
*Gerald Drew*  
*Gladys Driver*  
*Leticia Fulcher*  
*Sr. Marjorie Muldowney, CCVI*  
*Kathleen Odem*  
*Andrew "Andy" Pomeroy*  
*Sr. Elia Rosas, CCVI*  
*Grace Rosenkranz*  
*Leonard "Byron" Sherouse*  
*Esther "Margie" Wright*



*In loving memory of*  
**Darlene Martinez**  
Dietary staff member  
for over 20 years



# Thank you, VETERANS!

## Army Veterans

Maria Aguilar\*  
Jay Beamesderfer  
Col. Terrence "T. R." Byrne  
Devona Council\*  
Paul Harrison\*  
John Moore  
Col. Thomas Munley  
Bernard Nelson  
Jack Blanchette  
Robert Brown  
Robert Hodnett  
Robert C. Locke  
James "Jim" Lunz  
Ivan "Ike" Oren  
Charles Schmidt  
Lewis "David" Shows  
Jacqueline Smith  
Fred Witters  
Roberta McGregor  
John Vardiman, MD†  
Sr. Elia Rosas, CCVI†

## Air Force Veterans

Douglas Martin  
Luis Martinez Estrada  
Alan McDonald  
Jack Love  
Laura Buran  
Gerhard Janson  
Harold "Hal" O'Connor  
Roger Scow  
Roberta McGregor  
Manuel Elizondo†  
Mathew Wueste†

## Navy Veterans

Col. Terrence "T. R." Byrne  
Hall Hammond  
Herb Himmel  
Barrett "Travis" McKinney†  
John Meneghetti†

†Final Roll Call

\*Staff Veterans

# The Village News

## Congratulations, EMPLOYEES OF THE MONTH!



### JULY

#### Laurie Martinez

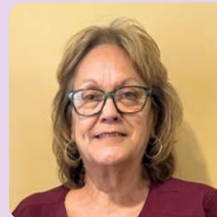
Laurie has worked as our Accounts Payable Specialist for one year. As part of our accounting team, Laurie does a lot "behind the scenes" to keep our Village running smoothly. She is dependable, very detail oriented, and is a truly essential part of our team.



### AUGUST

#### Adriana Ramirez

Adriana has worked for 6 years in Housekeeping. She recently stepped up to serve as our interim Housekeeping Director and did a fantastic job. Her leadership skills, positive attitude, and friendliness make her a true role model for others and a joy to work with.



### SEPTEMBER

#### Frances Perez

Frances works for Sisters Care as a member of our Concierge team. She has been a member of our Village team for just six months, but has already made a huge impact in the lives of our residents. She is selfless, dedicated to her work, and a valued addition to our team.

**SAVE THE DATE! FEB. 21, 2024**



*Spirit of Service*

2024 AWARD LUNCHEON

*Honoring Rick Grinnan*

Come support our annual fundraising event!





The Village at Incarnate Word  
4707 Broadway  
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[www.thevillageiw.org](http://www.thevillageiw.org)

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**Go Green!**



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## ON THE COVER

Residents, staff, and friends The Village's 35th anniversary with a Celebratory Mass in the Chapel of the Incarnate Word and a Community Open House at The Village at Incarnate Word.

*Follow Us!*



# HISPANIC HERITAGE MONTH PLAYLIST



To celebrate Hispanic Heritage Month, we put together a playlist packed with Latin and Spanish hits, curated by five fabulous Latina women living here at The Village at Incarnate Word. We hope you enjoy their selections!



*Carrie*



*Olga*



*Connie*



*Isabel*



*Raquel*

*Scan to  
Listen!*



Check out this  
playlist and others  
curated by residents  
of The Village on  
our YouTube  
channel.