



THE VILLAGE
AT INCARNATE WORD

THE VIEW

A Publication for Residents, Staff, Families, and Friends of
The Village at Incarnate Word



VOTED BEST SENIOR LIVING

**Two years
in a row!**

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DONORS!**

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SPRING 2024



Message from Paul Harrison

President and Chief Executive Officer

Dear Friends of The Village at Incarnate Word,

I am delighted to share, that for the second consecutive year, The Village at Incarnate Word has been voted Best Senior Living in the MySA Express News Readers' Choice Awards.

Receiving such recognition is a significant achievement and a testament to the dedication of our staff in fulfilling our mission to extend the healing ministry of Jesus Christ to all those we serve. This recognition also comes with benefits across various areas of our operation. For instance, this recognition differentiates The Village from our competitors.

While being voted the "Best Of" underscores our resident and staff satisfaction, it is important to acknowledge it does not imply perfection. Rather, it reflects The Village's willingness to be open to feedback, transparent in decision making, and responsive when issues arise. Being the "best" at one moment does not guarantee future success or that an organization is immune from future challenges.

In our ongoing efforts to position ourselves strategically for continued success, The Village is transitioning from conducting an annual internal resident satisfaction survey to having a third party, Activated Insights, administer our annual survey. While internal surveys have served us adequately in the past, we recognize their limitations and believe that engaging Activated Insights will better serve our needs. One primary reason for this change is the feedback we collect will allow us to benchmark, or compare, our results against industry standards and other senior living operators. We eagerly anticipate this process and value the input from our residents and their family members.

One last significant word on awards. I am thrilled to announce that The Village at Incarnate Word's Board Chair, Dana Terracina, has been honored with the 2024 LeadingAge Texas Award for Excellence in Board Governance. LeadingAge Texas is a trade association representing the full continuum of mission-driven, not-for-profit aging services providers in Texas. Dana has a servant leader's heart, and the award is a testament to her leadership and the incredible work of The Village's entire Board of Directors. Congratulations, Dana!

As always, thank you all for your continued support and commitment to our ministry, The Village at Incarnate Word!

Warm regards,

Paul Harrison



THE VILLAGE
AT INCARNATE WORD

2023 BOARD OF DIRECTORS

Dana Wheeler Terracina
Chair

Howard Lutz
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Geoffrey Crabtree
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Paul Harrison
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 SISTERS OF CHARITY OF
THE INCARNATE WORD
SAN ANTONIO

**Our mission is to extend the
healing ministry of Jesus
Christ to all those we serve.**

The View magazine is created
and edited by Terri Landez,
The Village's Social Media
and Creative Manager.

MISSION MOMENT



Written by Sr. Shirley
Vaughn, CCVI, MA
Mission Integration
Director

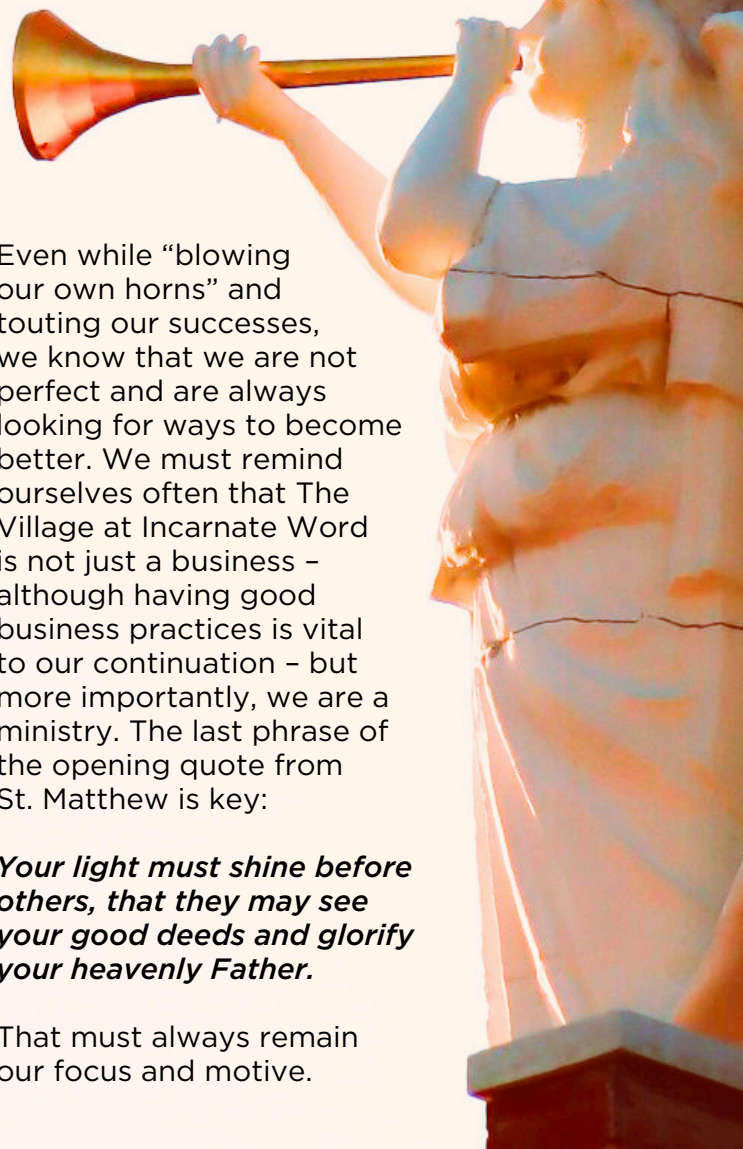
You are the light of the world. A city set on a mountain cannot be hidden. Nor do they light a lamp and then put it under a bushel basket; it is set on a lampstand, where it gives light to all in the house. Just so, your light must shine before others, that they may see your good deeds and glorify your heavenly Father.

“
Matthew 5:14-16

Following Jesus' proclamation of the Beatitudes, Matthew's Gospel presents us with this instruction. In working to win such awards as the Best Senior Living in the MySA Express News Readers' Choice Awards (twice in a row!), we are trying to let our light shine. We know that we are not the newest, the swankiest or the most elite Senior Living Community in San Antonio, but we believe that we are overall the best! We have excellent leaders, outstanding employees, terrific volunteers and wonderful residents who strive to make The Village at Incarnate Word a real community whose members work together to provide a high quality environment of respect, compassion and collaboration for the sake of all.

I like to think that our mission of extending the healing ministry of Jesus Christ to all those we serve is the foundation of all of our efforts. We must recall that "healing" comes in many forms. Of course Jesus performed many miracles of physical healing; he himself told the disciples of John the Baptist to return to John and report what they had seen: the blind see, the deaf hear and the lame walk," as a sign that Jesus was indeed the One they were awaiting. But reconciliation is another form of healing as is restoration of relationships. As a community, we strive to provide our residents with the resources for physical healing and strengthening, psychological support in times of grief and loss, social support through a wide variety of activities and outings, which serve to build relationships and maintain cognitive health.

We also provide many opportunities for spiritual growth and healing through our various Bible studies and prayer/faith sharing groups as well as providing many opportunities for our Catholic residents to receive the sacraments and participate in the full experience of the liturgical year. We offer prayer services for residents of all faiths throughout the year and have just established new arrangements with St. David Episcopal Church and Alamo Heights UMC to each provide services once monthly for our non-Catholic Christian residents.



Even while "blowing our own horns" and touting our successes, we know that we are not perfect and are always looking for ways to become better. We must remind ourselves often that The Village at Incarnate Word is not just a business – although having good business practices is vital to our continuation – but more importantly, we are a ministry. The last phrase of the opening quote from St. Matthew is key:

Your light must shine before others, that they may see your good deeds and glorify your heavenly Father.

That must always remain our focus and motive.



VOTED BEST SENIOR LIVING

Two years in a row!



This achievement underscores our unwavering commitment to excellence in senior living. Since our establishment 35 years ago in 1988, we have remained steadfast in upholding the vision of our founders, the Sisters of Charity of the Incarnate Word. We honor their legacy by providing an unparalleled service that is devoted to care, rich in tradition, and accomplished together in community.

Daily Mass, entertaining activities, maintenance services, the hair salon and wellness center... what else could I ask for?
- Resident

Before moving in to independent living at The Village at Incarnate Word mom was just existing... now she is living! - Henry H.

The general atmosphere is one of peace, caring, and compassion. What a blessing.
- Resident

LEARN

EXPLORE

MOVE

WORSHIP



Worry less, live more.

Why wait to start living the good life?
Call today to schedule a tour of The Village
for yourself or a loved one.

(210) 829-7561



THE VILLAGE
AT INCARNATE WORD

Stay active by taking a dip in our indoor pool, working out in our wellness center, or hiking through the nearby Headwaters Trails.

Nourish your spirit in St. Joseph's Chapel and our Adoration Chapel. We offer daily Mass, prayer groups, and opportunities to gather in fellowship and prayer.

Treat yourself to classes at UIW, book clubs, museum visits, guest speakers, and more engaging, educational opportunities.

Here, you'll belong to a loving, supportive community surrounded by peers and staff who help you be your best self.

What sets The Village apart?

- ✓ Attend classes at UIW
- ✓ Indoor pool & wellness center
- ✓ In-house chapels & daily Mass
- ✓ 24/7 concierge services
- ✓ Historic campus & traditions



Having the Chapel within the community is very comforting. It is a safe, comfortable and friendly place to live.
- Valerie A.

The swimming pool is wonderful! I try to go swim as often as I can.
- Resident

The staff are always ready and available to help if we need anything.
- Gloria C.

LAUGH



DANCE



CREATE



THRIVE



RESIDENT CORNER

Thank you to our residents for sharing their wisdom, thoughts, and stories with us!

What is the best advice you've ever received?

Never be afraid to ask. If you get a "no", accept that, but if you get a "yes", truly rejoice and thank God. - Sr. Josetta

Never stop doing what you like to do. - Raquel S.

My father told me, "Whatever you have to do to keep your teeth, do it." - Patsy T.

Mom and Dad told us you can do anything in life, as long as you are happy. - Nancy B.

Do all you do in love. - Ruth K.

Be yourself! - Resident

What was/is your occupation?

Watchmaker and Jeweler for 35 years. Manager of Gildemeisters at North Star Mall. - Leo W.



Music professor. I taught 4 years at San Antonio College and 39 years at St. Mary's University. I taught piano, music theory, music literature, music history, and conducting. - John M.

RN family nurse practitioner. I am also a professed secular Franciscan. - Valerie A.

High school science teacher. I taught some Biology and mostly Chemistry, including AP classes, and was adjunct at Seton Hall University. - Kathie S.



What is your talent?

Public speaking and writing - Richard N.

Square dancing and making a delicious rhubarb pie with fresh rhubarb from my garden. - Sr. Josetta

I do all kinds of wood working and rock masonry. - Leo W.

I do needlework and latchhook. I like to make a lot of things. - Nancy B.

I have lead retreats and spiritual direction for almost 25 years. It's a gift from God. My talent, I guess! - Sr. Helen Ann

What is an unfair stereotype or misconception about older adults?

That older adults can't make good decisions. Really, we still can accomplish a lot if given the opportunity. - Virginia W.

That older adults are unable to contribute to society. My conviction is we can learn much from older adults. - Sr. Kathleen

That aging is the end of life. For many it can be a blessed, joyful, and nurturing adventure! - Valerie A.

What has been one of your proudest life accomplishments?

Raising two sons who are now good men. They are successful in their profession, love God, work hard, and are kind & caring to others. - JoAnn G.

Inspiring the children to utilize their talents to capacity. - Sr. Kathleen

Owning my own day care. - Raquel S.

To see poor migrant children make honors in college because I helped the mothers give them a better start in life. -Sr. Angela

Author's Alley

Poems & musings from our talented resident writers

A Senior Moment

By Dr. Rene Ornes

Our stage of life has been described as "Over the Hill", and perhaps in some respects, we are.

The implication is we are now moving downhill, a process that is usually easier and requiring less effort. However, this is not the case. Movements taken for granted, now take more effort and some are no longer possible. Time and the world around us move faster while we move slower, and slower. Our ability to accumulate wealth, athletic prowess, and recuperative powers may have long since peaked, but we can still be a gift to our family, our church and the world around us.

To diminish and become more, to weaken, yet grow stronger. This seems impossible to the world. However, the Way is found in the Bible. We can start with a prayer and a smile for those who touch our lives; the ones who help, as well as those that antagonize.

Here's smiling at you,
Rene Ornes, MD

Flight to Manresa By Julian Bull

O Silence, my earthly peace,
to listen and not to speak,
Hear the rhythms of Creation
all about;
Our joy in silence shouts.

Here: here is where I rest
on my journey to Emmaus;
I knocked; the door at
Manresa opened and shelter
offered for my repose.

This caring place, brothers
all, did follow with food and
drink; still at this table,
the sharing and breaking of
the Bread reminds me He is
here, the Risen Lord.

A Faith commitment now
renewed, I travel home
with quieted soul
And marvel at silence
yet untold.

Are you a resident writer?
Call Terri at (210) 829-7561
ext. 190 to be featured in
future issues of The View.

AROUND THE HOUSE



JANUARY - MARCH 2024



Patsy and Connie celebrate Mardi Gras



Tony, Marian, and Isabel dance during Valentine's Day Happy Hour



Isabel, Sr. Corine, and Margarita celebrate International Women's Day



Robert celebrates his 100th birthday with a party and special visit from Mayor Ron Nirenberg.



Alma, Sr. Margaret, & Maria attend the annual Health Fair



Eddice visits the Shades of Green plant nursery



Sr. Margaret Rose and Roberta take Easter photos with bunnies from Happy Tails



Valentines Lovebirds: Richard & Kitty and Sue & Roger



Dorothy visits with Teddy the service dog



Raquel & Carrie at the St. Patrick's Day party

Kudos to all the stellar staff and volunteers who make TVIW such a special place!

Living our MISSION

Congratulations, EMPLOYEES OF THE MONTH!



JANUARY
Andrea Tercero
Resident Services

Andrea has worked as Fitness Instructor for The Village for 11 years. She leads 15 fitness classes every week and is also a Licensed Massage Therapist and Personal Trainer. Andrea brings not just expertise to her work, but genuine compassion and care for every person she works with.



FEBRUARY
Ruby Robles
Sisters Care

Ruby has worked as the Lead Scheduling Coordinator for Sisters Care for 5 years. Clients and family praise Ruby for being easy to work with, responsive, and for the genuine care and compassion she shows to all her clients. Ruby's dedication makes her a true asset to the Sisters Care team.



MARCH
Ana Estrada
DeMatel House

Ana has worked as a Certified Nurse Assistant (CNA) at The Village for 2 years. She is a hard working and compassionate member of our skilled nursing team who goes above and beyond to make her residents feel loved and cared for. Ana embodies our core values with her selfless work & dedication.

Join the best. BE THE BEST.



The mission of The Village at Incarnate Word is to extend the healing ministry of Jesus Christ to all those we serve. We offer a work culture based on that mission; a culture of respect for residents and for co-workers. If you are a caring, compassionate, and proactive person, consider joining a great team of professionals dedicated The Village's mission.

Alphonse House Assisted Living

- Full-time Certified Medication Aide (12-hour shifts, rotating weekends)

Angelique House Assisted Living

- Full-time Certified Medication Aide (10-hour shifts on Weds., Thurs., and Fri)
- Full-time Licensed Vocational Nurse (7a-3p, Mon-Fri)
- Full-time Certified Nurse Assistants or Resident Attendants (2p-10p)

DeMatel House Skilled Nursing & Rehabilitation

- Full-time Certified Medication Aide (2p-10p)
- Full-time Certified Nurse Assistants (6a-2p & 2p-10p)

Sisters Care at The Village

- Seeking experienced caregivers for: Weekend overnights, Weekend days, and Weekday daytime shifts.

The Village at Incarnate Word offers full-time employees, and their dependents, a 33% tuition discount for undergraduate courses and master's level courses at the University of the Incarnate Word's Broadway campus and the School of Professional Studies. We also provide staff members with VIA bus passes.

Thank you!

Gifts received

Jan. 1 - Mar. 31, 2024

Anonymous
Sharon Baker
Sr. Brigid Marie Clarke, CCVI
Betty Ebrom
Marilyn Haumer
Patricia Klar
Nelly Meyer
Loretta Morales
Harold O'Connor
Sisters of Charity of the
Incarnate Word
Shirley Wagner
Vivian Vance

Monthly Giving

Irene Fernando
Irene Golla
Robert Hodnett
Ambrose & Beverly Szalwinski
Yvonne Weber

Employee Giving

Letty Arrowood
LeaEtta Campbell
Jacqueline Carr
Rachel Castro
Joan Dixon
Jeanette Eisenmenger
Lynda Jennings
Terri Landez
Lorraine Velasquez

In Honor of...

Jo Ann Gomez
Olga Arias
Jim Lunz
Jack Vexler
Howard and Jody Lutz
John T. Stiles
Sr. Angela Murdaugh, FSM
Bud and Gail Colwell
Ron Enderle
Gabriel Rodriguez
Becky Weaver

In Memory of...

Kaete Edelstein
Robert Edelstein
Robert Kusenberger
Ruth Graf Kusenberger
Virginia (Jeannie) Rodriguez
G4 Geomatic Resources
Linda Kotzur
The Brownsville Rivera Family
Ivy Young
Lydia Zapata Rodriguez
Robert Cohen
Alma Cosme
Mike Doyle
Andrew Fenniman
Belinda De Gaudemar
Goodby Silverstein & Partners
Jennifer Herstein
Paul Jimenez
Michelle Johnson
McPherson Charitable Fund
Marcia Richer
Rebecca Rodriguez
Trina Roffino
Ilana Rothstein
Kathy Styponias
Pamela Weisberg
Nicholas Sanchez
Augustine Sanchez
Virginia Vogel
John Barbatto
Linda Williams
Mary A Sorenson
Ed Zinsmeister
Patricia Zinsmeister

In Memoriam

January 1 - March 31, 2024

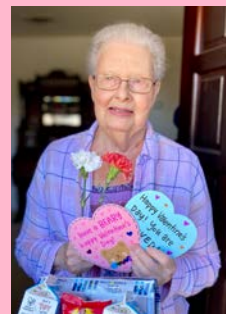
The Village at Incarnate Word is grateful for the opportunity to have served the following individuals:

Yvonne Anderson
Sr. Brenda Ann Baradell, CCVI
Dr. Charles Beckmann
Col. Terrence "TR" Byrne
Msg. William "Bill" Capik
Esther "Sam" Connolly
Clara Ann Crenwelge
Lois Curry
Theresa Dzuik
Sr. Matilda Fagan, CCVI
Cristina Garza
Frank Gonzales
James Henry
Beverly "Bev" Love
Constance Madden
Sr. Margarita Martinez, CCVI
Roberta "Bobbie" McGregor
Carmen Milliken
Rosalie "Rose" Obregon
Sr. Guadalupe Rodriguez, CCVI
Virginia "Jeanie" Rodriguez
Josette Noel Saunders
Katherine "Kathy" Schmidt

VALENTINE'S
CANDY GRAMS

Goal
Update

Thanks to the generosity of over 125 donors, we raised \$5,469 to spread love to 850 local older adults living at The Village at Incarnate or receiving assistance from Sisters Care In-Home Care or Meals on Wheels San Antonio. Thank you for your support!



Spirit of Service

2024 AWARD LUNCHEON

On February 21, 2024, The Village hosted the Spirit of Service Award Luncheon, honoring Rick Grinnan. We welcomed 232 guests, including 27 sponsors, who helped us raised over \$113,000 to support our mission and charitable ministries!

Thank you, Sponsors

HEART OF THE VILLAGE



SPIRIT OF TRADITION



SPIRIT OF CARE



SPIRIT OF COMMUNITY

Lisa K. Bailey
Broadway Bank
Carmelite Friends of Rick Grinnan
F.C.U. Enterprises, Inc.
Guido Companies, Inc.
Howard & Jody Lutz and
Charlie & Holly Lutz
The Interior Edge
The Republic of Texas Restaurant
Rick's World of Great Thinkers
Select Rehabilitation
TVIW Board of Directors
TVIW Management Team
University of the Incarnate Word
The Wood Agency

Donations received Jan. 1 - Mar. 31

ADT Health
Yolanda Anderson
In memory of Gus Benavidez
Anonymous
Letty Arrowood
Bar-B-Cutie
Janie Barrera
Nelda Benninger

In memory of Ed Benninger
Liz Bland
Donna Block
In honor of Dana Terracina

Edna Bubenik
Jim Burdine
Tony Canales
Lorraine C. Coleman
Ruben Cortez
Michael D. Cortez
In honor of Rick Grinnan

Alma Cosme
Sr. Mary Dolores Doyle, CCVI
Todd Drexler
Jeanette Eisenmenger
Geraldine E. Elias
Murphy Emmons
Alma T. Garcia
Aric Garza
Barbara Gentry

In honor of Charlie & Holly Lutz

Bonnie Gilley
Cheryl Gonzalez
Caroline Goulet
Joe M. Guerra

In honor of Melida Guerra
Maryanne Guido
Paul Harrison
Darrell Havel
Isabel Howard
Jennings Therapy Solutions
PLLC

Rick F. Grinnan Jr.
Jeff Judson
Brian Junker
Kahlig Auto Group
Julianne Landez

Brenda Lange
In honor of Rick Grinnan
Dawn Larios
Sandra Lopez
Stephen Louis
Nancy Lowrie
Muriel M. Lozano
Charlie Lutz

In honor of Howard & Jody Lutz
Sylvia Maddox
Sr. Audrey O'Mahony, CCVI
In honor of Sr. Margaret Rose Palmer, CCVI

Kelly Massie
Susie Mendoza
Keith Mirror
Mission Heritage Partners
Diana Morehouse
A.E. Mozisek

In honor of Sr. Mary Dolores Doyle, CCVI
Suzanne Mudge
Gregg Muenster

In honor of Rick Grinnan

Lee Muller
Shannon Gilliland Nisbet
Sheryl Parker
Marlene Pedroza
Russell Reyes

Sr. Kathleen Reynolds, CCVI
Nicholas Rutkowski
Sid Sablow
Teresa Savo
Andrea Sitterle

In honor of Dana Terracina
Michaelen Stokes
Debbie Stringfellow
James Stultz

In honor of Jim Pierce
Dr. Cynthia Swann
Col Ambrose and Beverly Szalwinski
Randy Vogel
In memory of Virginia Vogel



The Village at Incarnate Word
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(210) 829-7561
www.thevillageiw.org

THE VILLAGE
AT INCARNATE WORD

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Go Green!



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ON THE COVER

Residents pictured
(Clockwise from top left):
Richard & Kitty, Carrie,
Fred & Fredda, Jim,
Sr. Corine, Rosario &
Raquel, Virginia, Hortense
& family, Genevieve &
family, and Margarita.

Follow Us!



The Village is a Great Place to Work!™

The Great Place to Work Institute has recognized The Village at Incarnate Word with the certification as an outstanding employee workplace. This accolade is a testament to the dedication and commitment of each member of our team. The achievement followed a rigorous process that encompassed surveying all employees and assessing over 60 aspects of their work experience.

Key factors considered included employees' sense of pride in the organization's community contributions, belief in the significance of their work, and feeling of fulfillment in their roles. Our staff contributions, dedication, and passion have played an integral role in achieving this honor and shaping our workplace culture. Importantly, rankings were determined solely by employees' experiences, irrespective of their roles or positions within the organization.



We love our employees and welcome their feedback! Congratulations!



Lynda Jennings

Lynda Jennings, VP of Clinical Services & Compliance

