



**THE VILLAGE**  
AT INCARNATE WORD

# THE VIEW

A Publication for Residents, Staff, Families, and Friends of  
The Village at Incarnate Word



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YOUR**

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SUMMER 2024



**THE VILLAGE**  
AT INCARNATE WORD

## 2024 BOARD OF DIRECTORS

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**SISTERS OF CHARITY OF  
THE INCARNATE WORD**

SAN ANTONIO

**Our mission is to extend the  
healing ministry of Jesus  
Christ to all those we serve.**

*The View* magazine is created and edited by Terri Landez, The Village's Social Media and Creative Manager.



## Message from Paul Harrison

President and  
Chief Executive Officer

Dear Residents, Families, and Staff of The Village at Incarnate Word,

As I sit down to write this message, my heart is filled with a mix of emotions. It was with deep gratitude and a touch of sadness that I announced my departure as CEO of The Village at Incarnate Word in June. My wife Cathy and I have been truly blessed to serve this wonderful community, and our time here has been nothing short of extraordinary.

Over the years, we have witnessed many moments of joy, compassion, and unwavering support among our residents, board members, and staff, especially during the pandemic. The Village is not just a place to live; it is a family, a community built on love and faith. Cathy and I will always cherish the relationships we have formed and the memories we have made here.

As I move on to a new role as CEO at a retirement community in North Carolina, I carry with me the lessons learned and the warmth of this community's spirit. We wish everyone at The Village continued success and will keep you all in our prayers. The Village's board is currently working diligently with a search firm to identify the best candidates to fill the CEO position. Rest assured, they are committed to finding a leader who will uphold the values and mission that make The Village so special.

I am also delighted to congratulate Liz Bland\* on her well-deserved promotion to COO. Liz has been an integral part of our team, and I am confident she will excel in her new role. I would also like to extend my heartfelt thanks to Jeanette Eisenmenger\*, our outgoing COO, for her years of dedicated service and leadership. Her contributions have been invaluable, and we wish her all the best in her retirement. We also thank Letty Arrowood\*, The Village's Comptroller, who recently retired, for her dedicated service. Congratulations to Topacio Rodriguez\* on her promotion to Director of Finance; we are excited to see her bring her expertise and vision to this important role.

Lastly, please join me in welcoming Gwen Kline\* as the nursing facility administrator of DeMatel House Extended Care. Gwen brings a wealth of experience and a compassionate approach to care that aligns perfectly with our community's mission to extend the healing ministry of Jesus Christ to all those we serve.

Thank you all for your support, friendship, and faith.  
Praised be the Incarnate Word.

With gratitude and blessings,

*Paul Harrison*

*\*Read more about these staff members on Pages 4 & 9.*

# MISSION MOMENT



Written by Sr. Shirley  
Vaughn, CCVI, MA  
Mission Integration  
Director

In reflecting on “legacy,” the theme of this issue, I found several notable quotes:

What you leave behind is not what is engraved in stone monuments, but what is woven into the lives of others.

Pericles, 495- 429 BCE

Spread love everywhere you go; first of all in your house. Give love to your children, to your wife or husband, to a next-door neighbor. Let no one ever come to you without leaving better and happier.

Mother Teresa of Calcutta

The greatest legacy one can pass on to one’s children and grandchildren is not money or other material things, but rather a legacy of character and faith.

Billy Graham

Our own legacies are built on the legacies of those who have come before us and those who labor alongside us.

James Kouzes & Barry Posner, 2006

What you do is your history. What you set in motion is your legacy.

Dr. Leonard Sweet

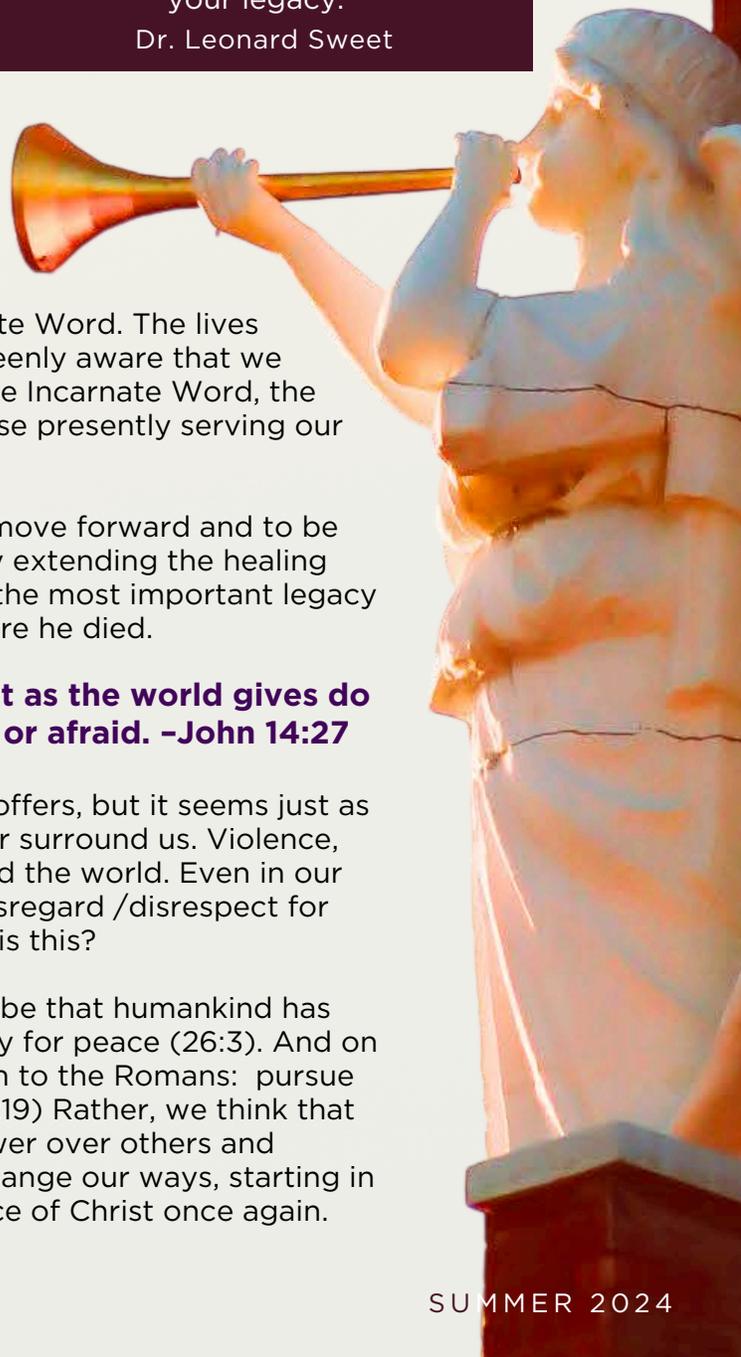
All of these speak to our reality in The Village at Incarnate Word. The lives of our residents and staff are woven together. We are keenly aware that we are built on the foundation of the Sisters of Charity of the Incarnate Word, the workers and leaders from the previous 35 years and those presently serving our residents.

Our core values reflect faith and character. We seek to move forward and to be leaders in quality Senior Living and Senior Caregiving by extending the healing ministry of Jesus Christ to all those we serve. Certainly, the most important legacy for us to consider is that of Jesus, spoken the night before he died.

**Peace I leave with you; my peace I give to you. Not as the world gives do I give it to you. Do not let your hearts be troubled or afraid. –John 14:27**

The world today is certainly in need of the peace Jesus offers, but it seems just as elusive as ever before in history. Wars and threats of war surround us. Violence, political corruption and poverty lead to migration around the world. Even in our own country, political division, the lack of civility, and disregard /disrespect for the common good, poverty and fear create chaos. Why is this?

We know that God is faithful to His promises, so it must be that humankind has failed to trust God as the prophet Isaiah said is necessary for peace (26:3). And on the whole, humankind has not followed Paul’s instruction to the Romans: pursue what leads to peace and to building up one another. (14:19) Rather, we think that we are in charge, rather than God and so we pursue power over others and privilege rather than service. With God’s help, we can change our ways, starting in our own families and circle of friends and enjoy the peace of Christ once again.



# A LEGACY OF *Service*

Join us as we say farewell and thank you to retiring long-time staff members, Letty Arrowood and Jeanette Eisenmenger!



## How many years have you worked at The Village?

Jeanette: 30 years. My first role was Assistant Administrator to Sr. Angelica Coleman, CCVI who was DeMatel Administrator.

Letty: 26 years. My first role was Business Manager. I was in charge of the Accounting Department, Payroll, and Human Resources.

## What inspired you to continue serving at The Village for so long?

J: The beautiful environment, the mission, and the great care that I knew we were giving to people. All these years, I've had a front row seat at seeing Jesus' ministry in action. That's what makes The Village so special.

L: The minute I walked into The Village, I knew that it was the place I needed to be. They cared about family and it was great for my child to be around The Village as a little one and enjoy all the extra grandparents.

## What will you miss most about The Village?

J: The people: both the residents and the staff. I have made so many good friends over these last 30 years.

L: The interactions with the residents. I miss it already.

## Tell us about your favorite Village memories.

J: I'm most happy to have seen the Village grow. So much has changed, but we remain a very spiritually enriched healthcare setting. It was also nice seeing my kids growing up here and attending Easter Egg Hunts, Mass in St. Joseph's Chapel, etc.

L: There's so many memories. I was present for a lot of great milestones for the Sisters and got to celebrate their 90th or 100th birthdays with them. I also loved the Galas & other events!

## What's your advice for current Village staff?

J: Always follow our mission and you will find that your work is joy.

L: Remember that this is not just a job - this is someone's home. We have the privilege of being extended family to a resident, and that is a blessing.

## What do you plan to do in retirement?

J: Honestly, I don't know yet! But, I am looking forward to having more free-time to spend with my mother and family.

L: I'm already doing it! I'm enjoying time with my husband and my family. We're traveling the U.S. for a few weeks this summer and I can't wait.

# WHAT IS YOUR Legacy?

We asked our Village residents their thoughts on legacies. Read their responses below!

## What do you hope will be your greatest legacy?

I hope I will be remembered by just being myself. - Nancy B.

Teaching. For 50 years, I planted the seeds of goodness, sharing and caring in the thousands of children I taught. - Sr. Kathleen C.

My relationships with God, family and friends. - Kathy O.

## How do you remember your own parents or grandparents?

My father led the Rosary every night for my family. - Anonymous

Generous, wise, diligent, and hard working. The greatest legacy that my father passed on to me is the Catholic faith! And the realization that all people are deserving of love and respect. - Anonymous

## What kind of person do you want to be remembered as?

Exactly: a kind person - Charlie S.

A loving person. One who lived life to the fullest. A person whose priorities are God, family and friends. - Kathy O.

As a tolerant, intelligent person who loved God's earth and contributed funds to preserve it. - Patsy T.

A God-loving, fun-loving, thoughtful Incarnate Word Sister. - Sr. Josetta

## What are you currently doing to build your legacy?

Planning three Presentations:

- 1) Masterpieces of Illuminated Manuscripts - Medieval Ireland's "Book of Kells" and Modern America's "St. John's Bible"
- 2) Different methods of musical notation, both practical and playful
- 3) Playing with paper to make your own envelopes and folded notes. - Sylvia S.

Leading a Bible study in my apartment, trying to see all people as precious children of God. - Anonymous

## What are the most important lessons you've learned in life?

Honesty is always the best policy. Always be kind to others. Trust the Lord in everything. - Patsy T.

To be patient and loving to people. - Anonymous

Just be yourself because people like you the way you are. - Nancy B.

Everyone wants, needs, and deserves love & respect. - Anonymous

## Resident Writing Spotlight

Sue R. Borden

### Consciousness (Contact with Reality)

To be conscious of the small -

To be conscious of the vast -

To be conscious of the Creator -

Loving Creator of all!

### In Praise of My Lord

Glory be to Thee, my Sweet Jesus -

In the breadth of Thy being,

In the truth of Thy Gospel,

In the image of Thy Father,

In the light of Thy Spirit,

In the love of Thy Kingdom,

In the depth of Thy Presence -

Glory be to Thee, my Sweet Jesus!

# LIVING LEGENDS



Playing now  
on YouTube!

Stories from The Village at Incarnate Word

Scan QR code  
to watch



Introducing a new video series featuring our incredible CCVI Sisters and residents! Join us every month on YouTube for new episodes of “Living Legends: Stories from The Village at Incarnate Word”. Each 10 minute installment features a different Village resident and their incredible stories. We invite you to join us as we delve into history, heartwarming memories, and downright hilarious anecdotes from our residents. We promise that you’ll laugh, you might shed a tear or two, and your heart will be warmed by these incredible tales!

Episodes 1 and 2 with Sr. Mary Dolores Doyle, CCVI and Sr. Consuelo Urrutia, CCVI are out on YouTube NOW! Read some excerpts below and scan the QR code above to watch online!

## Sr. Mary Dolores Doyle, CCVI Episode 1

A native of Ireland, Sr. Mary Dolores came to America in 1952 to join the Sisters of Charity of the Incarnate Word. She has served as an educator throughout Texas & Mexico.



“I’ve had a very happy life as a Sister. I spent 3 years in Mexico and about 20 years in the Rio Grande Valley. What I’ve often thought about is what was my favorite place. But there were several of them. I’ve often told people, I was born in Ireland, I’m a citizen of the United States, y mi corazón, my heart, is in Eagle Pass, San Luis Potosi, and San Antonio.”

## Sr. Consuelo Urrutia, CCVI Episode 2

This year, Sr. Consuelo celebrated 75 years of service as a Sister of Charity of the Incarnate Word. She is a Texas native, born and raised on a ranch in Karnes City.



“God gave me the best family in the world, and the two best parents in the world. They valued education, because education opens doors. I am very grateful to God that I was able to take the challenge of being a Sister and of doing God’s work. As a Sister, we all had the good experience of living, working, and doing what God sent us here in this world to do for each other.”

Do you know a good storyteller at The Village who you think should be featured in our new “Living Legends” series? Email [terri.landez@thevillageiw.org](mailto:terri.landez@thevillageiw.org) or call (210) 829-7561 ext. 190.



**SISTERS CARE**  
IN-HOME CARE



## Sisters Care In-Home Care is now Registered Nurse Delegated!

### What does it mean to be Registered Nurse Delegated?

Having Registered Nurse delegation (RN Delegation) added to caregiver services allows for broader, more skilled services to be performed by the caregivers under training and supervision by a licensed RN. This higher tier of service can assist you in staying in your residence longer when more skilled needs arise.

### What services are considered RN Delegation?

- Medication administration including:
  - ✓ oral medications
  - ✓ applying topical medications
  - ✓ administering eye drops or ear drops
  - ✓ inserting suppositories
  - ✓ delivery of inhalers, nebulizers, or oxygen
  - ✓ crushing medication to be given with food
- Blood glucose monitoring & dial pen insulin injections
- Non-sterile wound dressing changes.
- Blood pressure monitoring.
- Enteral nutrition/Peg tube feeding.
- Indwelling catheter care and colostomy care.

### Is there an additional cost for RN Delegation Services?

Yes, there is a higher hourly rate for care. However, these services reduce the risk of hospital readmission or other complications, providing peace of mind and better patient outcomes.

### How can I get started with Sisters Care?

Call us at (210) 733-9800 to get your free initial assessment started. We will work with you to make a personalized care plan, based on your needs & wants.

## What can Sisters Care assist you with?

-  Companionship
-  Bathing and Hygiene Assistance
-  Ambulation and Transfer Assistance
-  Memory Care
-  Blood Glucose Checks & Insulin Administration
-  Medication Reminders or Administration
-  Meal Preparation
-  Respite Care
-  Light Housekeeping
-  Incontinence Care
-  Transportation & Help with Errands
-  Blood Pressure Checks & Medication

# AROUND THE HOUSE

APRIL - JUNE 2024



Celebrating Fiesta at The Village with the Weber family (left) and Pete & Loretta (right)



Julian & Nelly dance to the oldies.



Isabel & Sr. Jane after braving the Morgan's Wonderland zipline!



The top two teams at our first Village Badminton tournament, featuring residents & staff.



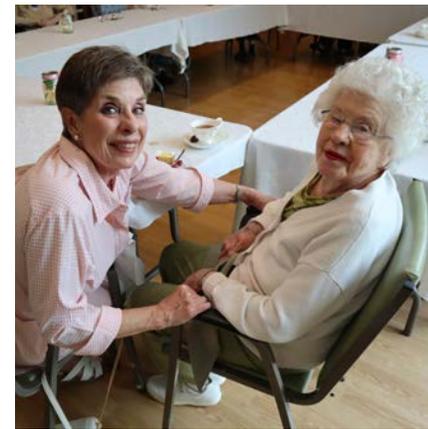
Chef Giovanni & Richard cook at Teaching Kitchen



Residents pose with a dino at the Witte Museum



Sr. Bernadette & Sr. Bernardine (left) and Julia & her daughter enjoy Mother's Day Tea



Betsy & Valerie (left) and Sr. Audrey & Sr. Margaret Rose (right) at our annual "Age Strong, Live Long" Walk



Marion, Tony, & Lorraine watch the Solar Eclipse



Residents visit a Saturday Farmer's Market at the Pearl

# Congratulations

## EMPLOYEES OF THE MONTH



**APRIL**  
**Lily Lam**  
Angelique House

Lily works as a charge nurse in Angelique House.

She has been employed at The Village for 1 year. She is a true patient advocate and is always there to provide loving care for our Memory Care and Assisted Living residents.



**MAY**  
**Viridiana Rasco-Ramirez**  
DeMatel House

Viridiana, aka "V", works as a C.N.A in DeMatel House.

She has worked at The Village for 3 years. V lives The Village's mission by providing excellent care to our DeMatel residents with a positive attitude and a smile on her face.



**JUNE**  
**Maria Delgado**  
Angelique House

Maria works as a C.N.A in Angelique House. She has

been employed at The Village for 16 years. Her dedication and compassion for our residents is truly inspiring. We are lucky to have her on our Memory Care team.

## STAFF CORNER



### *Do You See What I See?*

By Francine Whigham  
TVIW Receptionist



Have you ever considered a glance at life from God's perspective? Oftentimes, we allow the mirror of valleys and difficulties that we've encountered, to determine who we are or even overshadow the destiny for which we were created to discover. May I use this opportunity of encouraging you today, to rediscover the beauty God created in you. As we observe our biblical heritage, we are reminded of the reality that we have been fearfully and wonderfully made by the powerful hands of our God and in the reflection of His image. Therefore, when God sees you, He sees His beautiful creation gifted in talents and purpose. Such that God desires each of us to envision within ourselves and toward one another.

Ultimately, it is that divine splendor of attractiveness that God uses within us to draw others to His loving and tender fold. So, the next time you look in the mirror or a glass of reflection, just remember who you are and whose you are. You are NOT defined by the valleys you've walked or the difficulties you've experienced, but YOU ARE a child of God, brilliantly made, a treasured gift, created for His glory! Unquestionably, a sketch of perfection that will never erase.

That's what I see in you! Do you see what I see?

## *On the Move!*

Congratulations to the following staff members on their recent promotions and hirings!



**Liz Bland**



**Topacio Rodriguez**



**Gwen Kline**

Congratulations to Liz Bland, former DeMatel House Administrator, who has been promoted to Chief Operating Officer of The Village.

Congratulations to Topacio Rodriguez, former Accounts Receivable Specialist, who has been promoted to Director of Finance.

Lastly, join us in welcoming Gwen Kline who has joined our team as the new DeMatel House Administrator. Congratulations to all and thank you for the expertise you bring to The Village!

SUPPORT THE VILLAGE

# Growing YOUR LEGACY



Planned giving is a powerful way to support your favorite causes and create a lasting legacy. Unlike spontaneous donations, planned giving allows you to thoughtfully consider your philanthropic goals and ensure that your values are reflected in the contributions you make. By integrating charitable gifts into your financial or estate plans, you can provide sustained support to organizations that matter to you, ensuring they continue their vital work well into the future.

One of the key benefits of planned giving is the ability to make a significant impact. Whether through bequests, retirement plans, or other giving vehicles, these contributions can provide stable, long-term funding that helps organizations plan for the future and tackle big projects. Additionally, planned giving can offer financial benefits, such as tax deductions and reduced estate taxes, which can enhance your financial planning.

Moreover, planned giving is a deeply personal way to express your values and priorities. It allows you to support causes you are passionate about, whether it's education, healthcare, the environment, or social justice. By making a planned gift, you become part of a community of forward-thinking donors dedicated to making a difference. Your generosity not only benefits the organizations you support but also inspires others to give thoughtfully and generously.

**To discuss the possibility of including The Village at Incarnate Word in your plan to give, please contact The Village's VP of Development, Rachel Castro, at 210-254-6340 or [rachel.castro@thevillageiw.org](mailto:rachel.castro@thevillageiw.org).**

Five  
ways  
to plan your legacy



## #1 Wills or Living Trusts



Include a bequest provision in your will or revocable trust to benefit The Village.

## #2 Retirement Plans



Gift your IRA distributions, 401(k), or other retirement funds.

## #3 Life Insurance Policy



Designate your insurance policy to The Village as a donation.

## #4 Stocks



Gift your stocks and appreciated securities to The Village.

## #5 Family Foundation



Designate The Village as a beneficiary of your foundation.

# Thank you!

Gifts received  
April 1 - June 30, 2024

Anonymous  
Mr. Michael Avellar  
Laraine Brown  
Rachel Castro  
CHRISTUS HEALTH  
Elroy Crenwelge  
Celina Garza  
Stephen Golas  
Sarah Henderson  
Aloys H. Litteken  
Mary Lockhart  
Sr. Margaret Mannion, CCVI  
Jack Miller  
Lorraine Pruski  
Corinna Richter  
Nicholas Rutkowski  
Sisters of Charity of the  
Incarnate Word  
Ann Steidel  
Valero Energy Foundation

## *In Memory of...*

*Virginia (Jeannie) Rodriguez*  
Phillip Andry  
*Lydia Zapata Rodriguez*  
Dena Brody  
Omnicom Group Inc.  
*Katherine Schmidt*  
Dora Fotino  
Carol Sue Schmidt  
Elizabeth Shamroth

## *In Honor of...*

*Olga Arias*  
Glenn Seale

## **Would you like to make a gift in memory of a loved one?**

Call (210) 829-7561 x150,  
donate online at [bit.ly/tviwgiving](https://bit.ly/tviwgiving),  
or email [give@thevillageiw.org](mailto:give@thevillageiw.org).

## *In Memoriam*

April 1 - July 15, 2024

The Village at Incarnate  
Word is grateful for the  
opportunity to have  
served the following  
individuals:

### *Residents*

*Mary Eileen Aziz*  
*Sr. Eileen Friel, CCVI*  
*Irene Golla*  
*Maria Schaumburg Hanau*  
*Dolores Lopez*  
*Maria Rosa Davila Tobias*  
*Theresa Wilcox*

### *Sisters Care Clients*

*Terri Callins*  
*Leola Johnson*  
*Sabina Ybarra Villarreal*

## *Monthly Giving*

Anonymous  
Irene Golla  
Marilyn Haumer  
Robert Hodnett  
Yvonne Weber

## *Employee Giving*

Letty Arrowood  
LeaEtta Campbell  
Jacqueline Carr  
Rachel Castro  
Joan Dixon  
Jeanette Eisenmenger  
Lynda Jennings  
Terri Landez  
Lorraine Velasquez

## *In-Kind Gifts*

Aldridge  
Dixie Waggoner  
Virginia Weber

## **Our 2024 Big Give goal is to raise \$10,000 for Project Elder Help!**



The Big Give is a 24-hour online giving day, launched in 2014, that connects South Texas nonprofits with donors. Since its founding, it has raised over \$45 million for hundreds of local nonprofits.

The Village at Incarnate Word is one of the many nonprofits benefiting from The Big Give. This year, we aim to raise \$10,000 for Project Elder Help, which provides financial assistance for caregiving services to older adults and their families.

According to The National Alliance for Caregiving and AARP, 45% of unpaid family caregivers face economic hardships, and nearly two-thirds experience negative employment impacts. Additionally, one in four caregivers supports multiple people. Supporting Project Elder Help means providing high-quality care for older adults who can't afford it and offering respite to family caregivers at risk of financial crisis.

**Save the date! The Big Give  
will be September 18-19, 2024!**





The Village at Incarnate Word  
 4707 Broadway  
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 www.thevillageiw.org

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**ON THE COVER**

Retiring COO, Jeanette, and resident, Rosario, attend our 2024 “Age Strong, Live Long” Walk. Fun fact: Rosario and Jeanette worked together in the past at DeMatel House here at The Village! Rosario was the RN Charge Nurse and she is also an alumna of the University of the Incarnate Word.

*Follow Us!*



*Start living the*  
**GOOD LIFE**  
*at The Village at Incarnate Word*

**Voted San Antonio’s Best Senior Living  
 Two years in a row!**



*Call to  
 schedule  
 a tour!*

**(210) 829-7561**



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