



THE VILLAGE
AT INCARNATE WORD

THE VIEW

A Publication for Residents, Staff, Families, and Friends of
The Village at Incarnate Word



The Spirit of Service

Join us on February 5, 2026 to recognize honoree, La Familia Cortez! Learn more on Page 6.

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WINTER 2026



Spirit of Service

ANSWERING THE CALL TOGETHER

A Letter from our CEO, Le Roy Fields Campbell



THE VILLAGE
AT INCARNATE WORD

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OUR MISSION

To extend the healing
ministry of Jesus Christ
to all those we serve.

a sponsored ministry of the



SISTERS OF CHARITY OF
THE INCARNATE WORD

SAN ANTONIO

The View magazine is created
and edited by Terri Landez,
The Village's Director of
Communications.

Dear Residents, Families and Friends,

As we celebrate the Spirit of Service at The Village at Incarnate Word, what stands out most are the individuals who work, volunteer, and give in so many meaningful ways in support of our mission. I am deeply honored to serve alongside our dedicated staff, our devoted volunteers, and our wonderful benefactors who help carry our ministry forward.

Service is our calling. It is how we respond — together — to God's invitation to make His love visible in the lives of our residents, their families, and friends of our community. This spirit of service is woven throughout The Village and expressed through kindness, presence, and a shared commitment to honor one another.



This devoted spirit of service overflows from our corazón. At the core of each staff member, God's call to serve is missioned within, woven in our hearts. It is in the faithful dedication of our staff, whose compassion brings dignity and comfort to those entrusted to our care. It is felt through the kindness and presence of our volunteers, who offer time, talent, and heart in service to our residents and families. And it is sustained by the generosity of our donors and benefactors, whose commitment ensures that our mission continues to flourish.



***"May the work of our hands be blessed
and may love guide every act of service."***

— Adapted from Psalm 90:17

In this issue of *The View*, we offer heartfelt gratitude to our volunteers and benefactors whose generosity and service make our mission ever so possible, and to our staff whose daily work brings compassion to life. Because of you, our residents and families are supported, cared for, and deeply valued.



Thank you for helping us serve with purpose, compassion, and heart at The Village at Incarnate Word.

Le Roy Fields Campbell

MISSION MOMENT



Written by Sr. Shirley
Vaughn, CCVI, MA
Mission Integration
Director

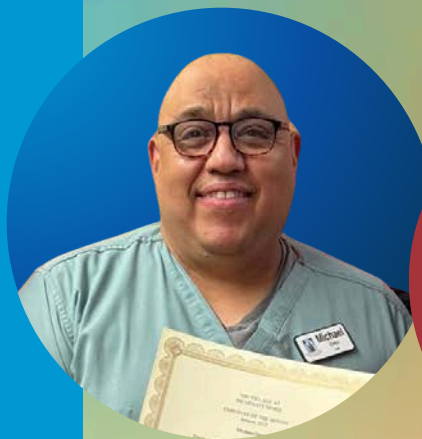
In considering the role of service in fulfilling our mission to extend the healing ministry of Jesus Christ to all those we serve, our first consideration must be the words of Jesus himself. In the Gospel of St. Matthew, he quotes Jesus as saying “The Son of Man did not come to be served, but to give his life as a ransom for many.” (20:28) The spirit and centrality of service could not be clearer! And this service is not to be some half-hearted feel-good effort; no, this service is sacrificial, in imitation of Jesus who gave his life for our salvation.

In the Gospel of St. John in his account of the Last Supper, just before Jesus’ arrest, he records that Jesus gave an example of service by washing the feet of those present. To grasp the full meaning of this action, we must understand that this task was one assigned to a household slave or servant. Jesus said to his disciples, “If I then, your Lord and Teacher have washed your feet, you also ought to wash one another’s feet” (13:14) Jesus’ humble example exemplifies the need for humility in offering service. Here in The Village at Incarnate Word, our dedicated staff are not allowed to say/ have the attitude of “That’s not my job.” If something needs to be done for a resident or visitor and a staff member is able to do it, it becomes his/her job! If the staff member is unable to tend to the need in a timely manner, they must report the need to someone who can help. This is the “Incarnate Word Way.”

We are truly blessed that our residents also exemplify a spirit of service. Our Resident Ambassadors generously and graciously give their time to introduce new residents to the facility and activities in the first weeks of their residency. Our liturgical ministers help us all to pray by serving as lectors, cantors, accompanists, and Extraordinary Ministers of Holy Communion, who bring Communion to those who are sick or unable to get to one of our chapels for Mass. Others, very informally go to visit former neighbors who have moved to higher levels of care, bringing moments of joy and reassurance that their friends still remember them. It’s not unusual to see residents retrieving mail for a neighbor, walking a neighbor’s dog, bringing a cup of coffee or tea to another friend. The examples of service lived at The Village are innumerable.



Congrats EMPLOYEE OF THE YEAR Michael Ortiz



**Congrats
also to our
Employees of
the Month,
Oct - Dec
2025!**



Gwen Kline (DeMatel House Administrator), Dan Nixon (Director of Nursing), and Le Roy Fields Campbell (CEO) recognize Michael at the annual Employee Christmas Party.

The Village is thrilled to recognize Michael Ortiz as our 2025 Employee of the Year! Michael has served as a Certified Medication Aide in DeMatel House for over three years.

Michael exemplifies our mission by providing compassionate care to the residents of DeMatel House each and every day. Along with his professional expertise, Michael's infectious sense of humor and positive energy make him a joy to work with. Every year we look forward to his Halloween costumes, and every day we're grateful for the smiles he brings to everyone's faces!

Thank you, Michael, for being an amazing member of our team and congratulations on this well-deserved recognition.

"Michael is a ray of sunshine to the residents. He always knows how to make them smile."

- Dan Nixon, Director of Nursing



**OCTOBER
Oretha Wallace**
DeMatel House

Oretha has been a nurse aide at DeMatel House for three years and truly embodies what it means to be a great caregiver. Her calming presence and attention to her residents' needs shows her commitment to providing dignified care. She always goes above and beyond to ensure our residents' comfort and well-being. Thank you, Oretha, for living our mission!



**NOVEMBER
Lynn Davis**
Sisters Care

Lynn has been a caregiver for over 11 years, serving others with unwavering dedication and grace. Those who know Lynn often see her leaving The Village after a long night shift — always humble, faithful, and putting others first. Her compassionate care reflects the heart of our mission and her deep commitment to the Incarnate Word Sisters. Congratulations, Lynn!



**DECEMBER
Jackie Carr**
DeMatel House

Jackie has served as a Certified Medication Aide at DeMatel House for an incredible 30 years! Since 1995, she has faithfully lived our mission by caring for countless residents with dignity, compassion, and respect. Her dedication, heart for service, and natural leadership inspires everyone around her. Thank you, Jackie! We are so grateful for many years of service!



Volunteering

Serving Others with Love & Heart

By Fernando E. Sorolla-Delgado
Director of Resident Services and Volunteers



Volunteers at The Village allow us to carry on our mission “to extend the healing ministry of Jesus Christ to all those we serve” and connect us to the greater San Antonio community, which is well known for its spirit of volunteerism and dedication to social causes. Our volunteer base is as diverse as the community it serves, and their hearts are full of love for our residents. Their generous contributions of care and compassion make the Incarnate Word real and present among us.

Our volunteers make a real and meaningful difference, whether they are keeping our library organized, assisting at liturgies, performing music, staffing our gift shop, decorating our halls for Christmas, feeding the campus cats, welcoming new residents as ambassadors, visiting residents in our licensed areas, or serving on our board. Through these acts of service, they become active participants in our mission.

This is the same mission embraced nearly 40 years ago by a courageous group of Sisters of Charity of the Incarnate Word and volunteers who first opened the doors of this wonderful place. Over the years, The Village has been home to many residents and has provided countless opportunities for community members to share their time, love, and talents in service to others.

For all of this, we have only two words to say: thank you. Thank you for responding with joy and enthusiasm, for your loving care of our residents, and for your commitment to service. You make The Village at Incarnate Word a brighter, friendlier, and more compassionate place where the spirit of service is truly alive and well.

Volunteer Opportunities at The Village

If you or someone you know is interested in becoming a volunteer, please contact Fernando E. Sorolla-Delgado at (210) 829-7561, ext. 943 or email volunteer@thevillageiw.org



Noah's Cart Gift Shop

Sell merchandise and greet customers at Noah's Cart, open Mon, Wed, & Fri from 10 AM - 2 PM. (Minimum commitment of 6 hours a week, computer use required.)



Event Assistants

Assist with set-up, decorating, and serving food/drinks at Fiesta at The Village, Birthday Celebrations, Luau, Halloween, Deck the Halls, and more.



Volunteer with Residents

Visit our DeMatel or Angelique House residents one-on-one to brighten their day! Or help lead group activities like crafts, Bingo, Loteria, games, outings, and more.



Chapel Volunteers

Participate in Mass at St. Joseph's or DeMatel Chapel as a Eucharistic minister, lector or usher. (This position may require training or Chaplain's approval.)



Spirit of Service

2026 AWARD LUNCHEON

We look forward to gathering as a community on February 5, 2026, from 11:30 AM-1:00 PM at the San Antonio Country Club to celebrate the Spirit of Service embodied by this year's honorees, La Familia Cortez.

Thank you to our Sponsors!

Presenting Sponsor

The Vance Family

Heart of The Village



Spirit of Tradition

CORIENT

Paul & Sandy Klein

Bill & Margie Klesse

Spirit of Care



Geoff Crabtree

Dana Terracina

Spirit of Community

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Aric J. Garza Law PLLC

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Paul & Sandy Klein

Select Rehabilitation

University of the Incarnate Word

TVIW Board Members

*Sponsor Listing as of January 16, 2026



2026 Bishop Claude Dubuis Award Recipients

La Familia Cortez

Since 1941, La Familia Cortez has served San Antonio with a single vision:

"We will glorify God by honoring the vision of our founders, valuing family, preserving our culture and offering a world-class experience."

For five generations, La Familia Cortez has embodied the spirit of service by supporting countless local nonprofits and working tirelessly to feed the minds, bodies, and spirits of all those they serve.

Scan the QR code to read more about La Familia Cortez and the 2026 Spirit of Service Award Luncheon.



Enter to Win!



Scan the QR code to get your raffle tickets now for a chance to win a premium wine and liquor basket! Tickets are \$20 each or three for \$50. You do not need to be present to win.

AROUND THE HOUSE



OCTOBER - DECEMBER 2025



Bea & Nancy celebrate Hispanic Heritage Month.



Loretta, Celina, Elodia, & Rosario attend our October birthday party.



Consuelo plants mums in the Angelique Garden.



Isabel, Janice, & Lorraine explore the Headwaters Nature Sanctuary.



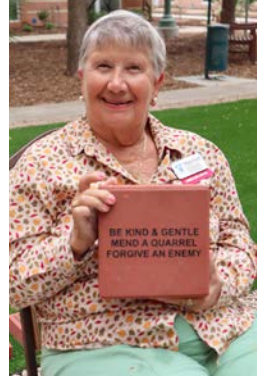
John rings in 2026 on New Year's Eve.



Long-time best friends, Judy & Rose, attend the annual Resident Christmas Dinner.



Virginia & Leo and Harriet celebrate the Dubuis Courtyard grand re-opening.



(L to R): Alma, Lucy, & Mayra and Gil & Catherine enjoy our Halloween celebrations.



(L to R): Carrie, Reymundo, and Sharon channel their inner movie stars for a glamour photoshoot!



Joanie plays clarinet at the Christmas Variety Show.



Sr. Josetta dances with Rick Cavender at our "Jingle & Mingle" social.



DeMatel House

Expert Rehabilitation and Compassionate Care

DeMatel House is more than just a skilled nursing facility — it is a community defined by compassion, expertise, and meaningful moments that shape everyday life. From short-term rehabilitation to long-term care, residents come here not only to heal, but to truly thrive.

Our team's focus is providing exceptional, person-centered care. Residents come to DeMatel House with a variety of needs and goals that are carefully considered when crafting their care plans. Many residents come to DeMatel for a short term stay, perhaps after a fall or joint replacement surgery. Here, they can complete physical therapy and other rehabilitative services to regain strength to return home.

Those living with chronic illnesses may require long term care. At DeMatel House, nursing staff and caregivers can assist individuals with managing long term illnesses and completing activities of daily living. We also offer activities and

on-campus amenities like our chapels, outdoor courtyards, rehab gym, and salon to help residents attain a better quality of life.

DeMatel House is licensed by the state of Texas to provide 24/7 skilled nursing and rehabilitative services, and has been CMS-certified since 2021. We proudly maintain a five-star CMS rating, reflecting excellence in health inspections, staffing, and outcomes. In 2025, DeMatel also received the Activated Insights Customer Experience Award, placing The Village in the top 15% of skilled nursing facilities nationwide.

Yet what people often recall most isn't DeMatel House's accolades or ratings — it's the warmth and care. We invite you to call (210) 829-7561 to schedule a tour of DeMatel House and experience the difference for yourself!



In-House Therapy Services by



WHAT SETS DEMATEL APART?

- ▶ **Five-star rating from the Centers for Medicare and Medicaid Services**
National average: 3 stars
- ▶ **27% improvement in resident function from evaluation to discharge**
- ▶ **4.15 nurse staff hours per resident, per day**
National average: 3.83 hrs
- ▶ **72% of residents at or above expected ability to care for themselves**
National average: 54.6%

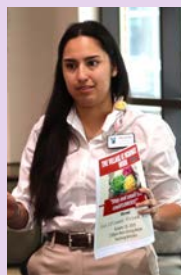
STAFF SPOTLIGHT



Rita Briggs

Activity Director

With 15 years of experience in healthcare and a lifelong passion for caregiving, Rita is dedicated to enriching residents' daily lives. She hosts engaging activities that foster connection, purpose, and joy for each individual she serves.



Miranda Gonzalez

Registered Dietitian

A full-time, onsite registered dietitian is rare to have in skilled nursing facilities! DeMatel is fortunate to have Miranda's expertise to enhance resident care through personalized nutrition plans and educational Teaching Kitchens.

All About Our Village

We sent an end-of-year questionnaire to our residents to get to know them better and learn more about their goals for 2026. Read what a few wrote below!



RESIDENT COLUMN

Rose D.

Hometown:

North Bergen, NJ

Favorite Memories in 2025:

Traveling abroad to Paris and Switzerland, and to Padre Island, Fredericksburg, and Wimberley.

Something New I'll Try in 2026:

Taking a Music Appreciation class at UIW to explore the classics!

Rudy L.

Hometown:

San Antonio, TX

Favorite TV Show:

Saturday Night Live

My Goal for 2026:

To give back to other Village residents. I want my resolution to be to help others.

Bill L.

Hometown:

Wesley, IA

Favorite Book:

The Bible - the most important book in the world!

My Goal for 2026:

Swim for one hour in the pool every evening!

Ruth K.

Hometown:

Del Rio, TX

Favorite Song:

"Climb Every Mountain"

Favorite Memory in 2025:

The birth of my new great grandbaby, Melody Claire.

Sr. Mary T.

Hometown:

County Laois, Ireland

Favorite Memories in 2025:

Having my family here for my milestone 80th birthday in October.

Something New I'll Try in 2026:

I want to learn how to draw with colored pencils and I want to visit DeMatel and Memory Care more.

Patsy T.

Hometown:

Fort Worth, TX

Favorite Movie:

"It's a Wonderful Life"

How I Hope to Spend my Time in 2026:

Reading, solving puzzles/crosswords, and acting in plays at The Village.

Jack B.

Hometown:

Beaumont, TX

Favorite 2025 Memories:

Time spent alone in the Chapel with my Lord and Savior. If you haven't tried it, you're missing out!

My Goals for 2026:

Walk on water?? Split an atom?? Just kidding, to see if you're paying attention! :)

Rose Marie D.

Hometown:

San Antonio, TX

Favorite Songs:

Anything by George Strait

Favorite Memories in 2025:

Going to see the Titanic exhibit, "Beauty & the Beast" musical, the Frosty the Snowman show, and riding in the bus with Roger.

Joanne H.

Hometown:

South Fork, PA

Favorite 2025 Memory:

My grand daughter and I playing mahjong.

My Goal for 2026:

Live in the now!

Charlie S.

Hometown:

San Antonio, TX

Favorite Songs:

Arias from the opera, "Rigoletto": "La Donna e Mobile" and "Caro Nome Che Il Mio Cor"

Something New I'll Try in 2026:

Playing chess.

Beth A.

Hometown:

New Orleans, LA

Favorite Songs:

"Bohemian Rhapsody" and "Guardian's Farewell"

How I Hope to Spend my Time in 2026:

Explore architecture in SA, Gardening, Botanical Garden Events, and Reading.

Sr. Kathleen C.

Hometown:

County Mayo, Ireland

Favorite Song:

"The Sound of Music"

My Goals for 2026:

Continue the life I am leading at present and smile more often.

Thank you!

Gifts received

Oct. 1 - Dec. 31, 2025

Anonymous
Olga Arias
Michael J. Avellar
Baptist Health Foundation of
San Antonio
Janie Barrera
Martha Bazan
Boehm LP
Sally & Charlie Cheever
Foundation
Mrs. Lorraine C. Coleman
Elizabeth & Aric Garza
Grace Green
John Herman Hasenbeck Trust
Gerard Kolodejcak
Wilfred Loebig
Cheryl McMullan
Rene Ornes
Lorraine Pruski
Sisters of Charity of the
Incarnate Word
Mrs. Andrea Sitterle
Sr. Teresa Stanley, CCVI
Shirley Wagner
Valero Energy Foundation

Monthly Giving

Anna Garza
Mrs. Marilyn Haumer
Robert Hodnett
Mrs. Yvonne Weber

Employee Giving

LeaEtta Campbell
Jacqueline Carr
Rachel Castro
Joan Dixon
Lynda Jennings
Terri Landez

In-Kind Gifts

Sr. Shirley T. Vaughn, CCVI
*In Memory of Mr. & Mrs.
Shirley Vaughn*
Judy V. Rosanno
Army Residence Community

Courtyard Beautification

Thank you for supporting our
beautification efforts for the
Dubuis House Courtyard!

Valerie Arcement
Mrs. Beth Baetz Jr.
Le Roy Fields Campbell
Robert Carabin
Thomas Dowson
Nancy E. Forget
Rosario G. Gustamente
Debi & Kreg Hazlett
Nan Kirkpatrick
Ruth Graf Kusenberger
Wilfred Loebig
Bexar Audubon Society
Sr. Michele O'Brien, CCVI
Lillian Quinones
Mrs. Tracy Vardiman
Deborah Walsh
Wise Water Solutions

In Memory of...

Sr. Mary Catherine Bruen, CCVI
Jimell Erwin
Leroy Campbell III
The Sisters of Charity of the
Incarnate Word
Joan Cornelison
Anonymous
Coach Joe Cortez
Trish & Rudy Zinsmeister
Sr. Norma Rosa Garcia, CCVI
Alma T. Garcia
Thomas Goleman
Glenn A. Goleman
Mary Jaggard
Anonymous
Harriette Maverick
Harriet Peavy
Sr. Margaret Rose Palmer, CCVI
Fr. Jim Rutkowski
Donna Pipkin
Trish & Rudy Zinsmeister
Lee Powell
Trish & Rudy Zinsmeister

In Memory of (cont.)

Gladys N. Ritz
John Treadway
Dr. Albert Rogers, Jr.
Ellen & Gerald O'Gorman
Sr. Sheila Ruane, CCVI
Kathleen Pancoast
Bradna Vardiman
Ellen & Gerald O'Gorman
Helen White
Dana Terracina
Linda Williams
Dr. Maria Cruz

In Memoriam

Oct. 1 - Dec. 31, 2025

The Village at Incarnate
Word is grateful for the
opportunity to have
served the following
individuals:

Residents

Norma Colson
Joan Cornelison
Julie Dougherty
Dennis "Den" Freaney
Sharon Mungo
Sr. Margaret Rose
Palmer, CCVI
Albert M. Rogers, PhD
Roger Scow
Bradna Vardiman
Dr. Ada Yrizarry

Sisters Care Clients

Thomas Jackson
Elia Mendoza
Mary Myles
Helen White

In Honor of...

Roberta Barnes
Susan Stern
Sr. Regina Brandt, CCVI
Scott Brandt
Sr. Josetta Eveler, CCVI
Mickey Stokes
Beatrice J. Fagan
Nan Kirkpatrick
Mary Alice Garza
Anonymous
Leo Lammers
Mike Lammers
Wilfred F. "Bill" Loebig Jr.
William Loebig
Howard Lutz
John T. Stiles
Jane Messbarger
Tisha Beck
Employee of the Year,
Michael Ortiz
Patrick Waggoner &
Alma Cosme
Therese Pieniazek
Anonymous
Sr. Elizabeth
Riebschlaeger, CCVI
Mike Mecke
Fr. Jim Rutkowski
Anonymous
Marie & John Simons
Carol Simons

Spirit of Service Award Luncheon

Thank you to all those who have supported our 2026 Spirit of Service Award Luncheon so far! Donations received Jan. 1 - Mar. 31 will be recognized in the next issue.

Carvajal Pharmacy LTC, LLC
Catholic Life Insurance
Geoffrey Crabtree
Michael Davis
Joan Dixon
Alma T. Garcia
Paul Harrison
Sandy & Paul Klein
Kathleen & Byron LeFlore, Jr.
Morrison Management
Specialists
Sarah Phillips
Nancy Schweers
Select Rehabilitation
Dana Terracina
University of the
Incarnate Word

As we look forward to
2026, our Village is

Grateful

The past year has been one of meaningful growth and celebration across The Village at Incarnate Word. Thanks to the dedication of our staff, the engagement of our residents, and the support of our community, 2025 brought many accomplishments. Thank you for your continued support!

2025 Awards and Accolades



Activated
Insights
Customer
Experience
Award



Voted Best
Senior Living
Three Years
Running in the
YourSA Readers
Choice Awards



Five-Star Rating
from the Centers
for Medicare &
Medicaid Services



"Great Place to
Work" Certified

2025 by the Numbers

MORE THAN \$158,000

in financial assistance was awarded to Village residents through the CCVI Legacy Fund.

OVER \$1.2 MILLION

invested in improvements to our community.

99,552 TOTAL HOURS

of care provided by Sisters Care In-Home Care.

MORE THAN \$112,000

in financial assistance was awarded to Sisters Care clients through Project Elder Help.



The Village at Incarnate Word
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(210) 829-7561
www.thevillageiw.org

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AT INCARNATE WORD

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Go Green!



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ON THE COVER

The Village at Incarnate Word is thrilled to be honoring La Familia Cortez at the 2026 Spirit of Service Award Luncheon on February 5, 2026! La Familia Cortez will receive the Bishop Claude Dubuis Award for embodying the spirit of service at The Village and throughout the Greater San Antonio community.

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THE

LOVE

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